

PRACTICE FIRST PRINCIPLES

1 Culture is ever-present

We respect all cultures. We are deeply sorry about the impact of the Stolen Generations. Being sorry means we are committed to making sure we do not repeat past injustices.

2 Language impacts on practice

We will speak to families with respect, and about them as if they were in the room.

3 Relationships create change and restore dignity

It is our job to build relationships that connect families and children to useful help. We persist and take responsibility for the quality of the relationships we form.

4 Critique leads to improved practice

We are open to the possibility that we may not always get it right and we will be courageous in giving feedback to, and accepting alternative views from, families, carers, agency partners and colleagues.

5 Ethics and values are integral to good practice

We work to put ourselves in the shoes of those we are here to help; our skill base and integrity is as useful to children as our statutory power.