**Permanency Support Program (PSP) Preservation Policy Documents, 2020 Update – What’s changed?**

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| **Program Logic** | |
| Evidence | Additional evidence included to reflect new research findings discussed in the Program Framework. |
| **Program Framework** | |
| Need for family preservation services | New evidence included noting the impact of child removal on parents and lack of support provided to date. |
| Aboriginal children and families | New content included reflecting findings from the report on *Family is Culture: Independent review of Aboriginal children and young people in out-of-home care (OOHC).* Content incorporates the need for increased community transparency of child protection decision making; increased access to early intervention services; improved management of pre-natal reports and newborn removals; consideration of alternatives to removal; and compliance with the Aboriginal Child Placement Principle (ACPP). |
| Program Goals | Primary goal corrected to align with that identified in the Program Logic. |
| What works | New content added, citing recommendations from *Family is Culture*, relating to the removal process and service response to parents. |
| Evidence for Aboriginal family preservation models | New content included referring to findings from the *Royal Commission into Institutional Responses to Child Sexual Abuse*, such as the impact of a lack of culturally safe early intervention services and knowledge of culture around parenting on entries into OOHC; and the importance of cultural safety and connection to culture for the safety and wellbeing of Aboriginal children. |
| Evidence for Aboriginal family preservation models | New content included noting recommendations from the Family is Culture report, such as those relating to early intervention; pre-natal reporting and newborn removal practices; alternatives to removal; and implementation of the Aboriginal Child Placement Principles. Note is also made of recommendations reflecting other common research findings, such as the need for cultural competence; participation of family in decision making; and supporting connection to culture. |
| Program activities | The language used to describe the activities, which must be carried out by funded service providers has changed from 'mandatory' to 'essential'. |
| Delivery approach | New content has been added to require the provision of support to parents after children are removed. |
| Implementation Science | Definition has been updated. |
| **Business Rules – July 2020 minor update** | |
| Roles and responsibilities - Caseworkers | Support to administer case management moved from the roles and responsibilities of district commissioning and planning teams/CFDUs to caseworkers (p. 17). |
| Roles and responsibilities - Districts, including Commissioning and Planning teams and CFDU | The responsibilities for Districts, including Commissioning and Planning, and CFDUs has been amended to focus on the coordination and recording of referrals, rather than supporting children and families (p. 19). |
| Urinalysis and assessments to determine parenting capacity | New content added to allocate responsibility for the payment of assessments to determine parenting capacity. Responsibility has been allocated to provide consistency with rules around urinalysis testing (p. 22). |
| When a child is removed, away from the home, or restored | New content added to clarify that families with one child can continue to receive PSP Preservation services if that child is out of the home, for up to eight weeks. If the child has not returned home at the end of eight weeks, all package payments will cease (p. 25). |
| All | Removed reference to Funded Service Providers (FSP) and replaced with service providers. |
| **Business Rules – January 2020** | |
| Eligibility criteria | New content added clarifying that if children of a family have different case plan goals, the family may not receive services through more than one case plan goal package at a time, where that family lives together as a single household. |
| Eligibility criteria | The requirement for other DCJ funded preservation programs to be utilised prior to considering a PSP Preservation place, has been removed. |
| Referrals | New content added to encourage and provide guidance on the use of Group Supervision to facilitate referrals. |
| Referrals | New content included to provide examples of documentation, which may be sent by DCJ to a funded service provider, to facilitate decision making in relation to a new referral. |
| Case management | New content added to provide more detail on developing a Family Action Plan and Case Management Transfer. See pages 11-12 for more information. |
| Risk reassessments and reviews | New content added providing guidance around collaborative processes and communicating review outcomes to families in a safe, respectful manner. See pages 12-13 for more detail. |
| New ROSH reports | New content on managing new ROSH reports and how funded service providers are involved in this. See page 14 for more detail. |
| Temporary Care Arrangements | New content on how Temporary Care Arrangements may be used in conjunction with a PSP Preservation, reflective of the recently updated Permanency Case Management Policy. See page 14 for more detail. |
| Roles and responsibilities | Content added regarding requirement to work with birth parents immediately following removal of a child. |
| Subcontracting and brokerage | New content added, providing for additional funding for case coordination related activities in exceptional circumstances only. |
| Urinalysis | New content clarifying who will pay for urinalysis under what circumstances. See page 21 for more detail. |
| Purchase of material aid | New content added to clarify that material items purchased with brokerage funds must be aligned with goals in the family's Family Action Plan for Change. |
| Respite | New content requiring use of VOOHC for respite, where family networks are not available. |
| Transfers | New content outlining process for families transferring within NSW, providing priority for package access in new location. |
| Record keeping and reporting | New content added requiring data collection and recording by DCJ and funded service providers in relation to risk reassessment, Family Action Plan for Change reviews and Case Plan Goal reviews. |
| Case closure | New content added to provide the option of an additional three months for funded service providers to close cases with families. This must be approved by a manager casework and the family must still exit the program within the 2 year time limit. |
| When a child is removed, away from the home, or restored | New content added requiring an exit report from funded service providers on case closure. |
| When a child is removed, away from the home, or restored | New content added to provide rules around transition payments, which may be made to funded service providers to support work with birth parents after the removal of a child/ren. See page 24 for more detail. |
| When a child is removed, away from the home, or restored | New content providing up to eight weeks for a child to be away from home before payment of the Child Needs Package ceases. |
| Preservation service locations | Maps indicating the location of preservation services across metropolitan and regional NSW, have been replaced with a table incorporating changes to program locations. |