

# **Department of Communities and Justice**

# **Our services**



#### **About this information**



This information is about the **Department of Communities and Justice.** 

We will say **DCJ** for short.



DCJ is part of the NSW government that helps services work together to

• Support people to get their rights

• Give support for families.



This information is about services we have at DCJ.

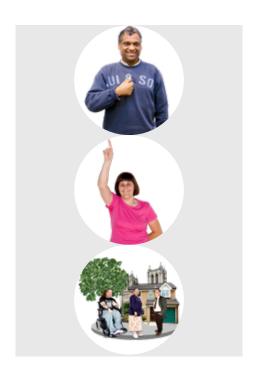
## **Multicultural Policy and Engagement team**



The Multicultural Policy and Engagement team works with people from different cultures.



**Culture** is the way you do things because of where you or your family are from.



The team supports people from different cultures to

- Know their rights
- Know what DCJ services they can get
- Be part of their community.



You can email the team at

multiculturalengagement@dcj.nsw.gov.au

# **Disability Advocacy Futures Program**



The **Disability Advocacy Futures Program** supports people with disability to get **advocacy** services.

We will say **DAFP** for short.



**Advocacy** means you get support to get your rights.



DAFP gives money to services for different types of advocacy like

 Advocacy to support each person with their problem

• Advocacy to speak up about big issues.



If you want more information about DAFP you can

 Go to the website at www.dcj.nsw.gov.au/communityinclusion/disability-and-inclusion/ disability-advocacy-futures-program

• Email **DAFP@dcj.nsw.gov.au** 

#### Link2Home



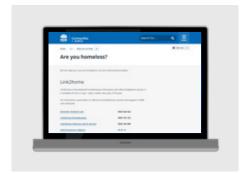
**Link2Home** supports people in NSW who do not have a safe place to stay.



It gives people information and support to find a safe place to stay.



You can call them at any time on 1800 152 152.



You can also go to their website at

www.facs.nsw.gov.au/housing/help/ways/are-you-homeless.

# **Registrar of Community Housing**



The **Registrar of Community Housing** looks after **community housing** services.

We will say the Registrar for short.



**Community housing** means houses that services in the community look after.



The Registrar makes sure community housing services are following the rules and laws.



If you want more information you can

• Call 1800 330 940

• Email registrar@homes.nsw.gov.au

# **Specialist Homelessness Services**

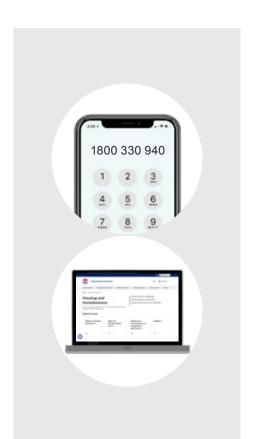


The **Specialist Homelessness Services** support people who do not have a place to live.

We will say **SHS** for short.



The SHS also gives money to services to support people who do not have a safe place to live.



If you want more information you can

• Call 1800 330 940

 Go to the website at www.dcj.nsw.gov.au/housing.

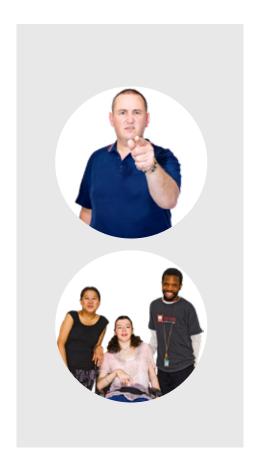
#### **Rent Choice**



**Rent Choice** supports people to pay rent who do not have a safe place to stay.



It can support people for up to 3 years.



It supports

People who are leaving domestic or family violence

This is when someone you live with or from your family hurts you

• Young people from 16 to 24 years old.



Rent Choice also supports veterans.



**Veterans** are people who went to war for Australia and came back.



It also supports people who want to move from social housing to **private rental**.



**Private rental** is when you pay to live in a place someone else owns.



If you want support or information from Rent Choice you can

- Email
  RentChoiceSPC-HHD-SD@facs.nsw.gov.au
- Go to the website at www.facs.nsw.gov.au/housing/help/ways/ renting-private-market/rent-choice.

## **Opportunity Pathways Social Impact Investment**



The Opportunity Pathways Social Impact Investment supports people to get jobs.

We will say **OP SII** for short.



OP SII supports people who

Live in social housing
 Social housing means houses for people
 who do not get a lot of money

- Get support to pay rent from Rent Choice
- Are on the NSW Housing Register
  The NSW Housing Register is a list for people waiting to get NSW housing.



If you want more information you can

- Email
  OpportunityPathways@dcj.nsw.gov.au
- Go to the website at www.facs.nsw.gov.au/housing/living/ help-for-job-seekers-and-students/ opportunity-pathways.

## **Protocol for Homeless People in Public Places**



The Protocol for Homeless People in Public Places helps services work with people who do not have a place to live.

We will say the Protocol for short.



It makes sure services treat these people in a safe and fair way.



There is an Easy Read protocol about your rights if you do not have a place to live.



You can read it at

www.facs.nsw.gov.au/download?file=326046.



If you want to know more about the Protocol you can

 Go to the website at www.dcjnsw.info/engagewell

Email
 homelessness.strategy@dcj.nsw.gov.au

#### **Anti Discrimination NSW**



Anti Discrimination NSW tries to stop discrimination.



**Discrimination** is when someone treats you unfair because of who you are.



Anti Discrimination NSW can do things like

- Answer your questions about discrimination
- Tell the government what kind of discrimination is happening to people
- Look into discrimination if it happens to you.



If you want to talk to Anti Discrimination NSW you can

• Call them on 1800 670 812

• Email complaintsadb@justice.nsw.gov.au

 Go to the website at www.antidiscrimination.nsw.gov.au.

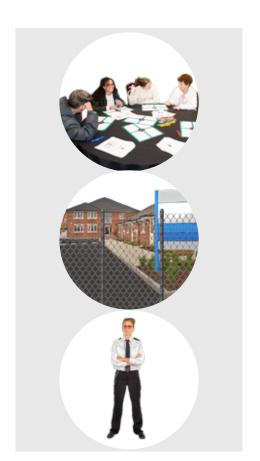
#### **Youth Justice NSW**



**Youth Justice NSW** supports young people from 10 to 18 years old in the **justice system**.



The **justice system** means services for people who get in trouble with police.



Youth Justice supports young people by having

- Programs to help stop them doing crime
- Places where they stay if they have broken the law
- People who support them in the community.



If you want information about Youth Justice you can

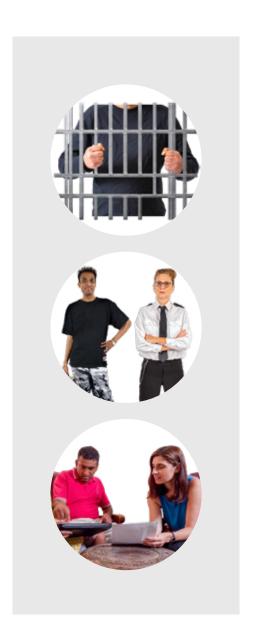
- Email JJCorporateInformation@justice.nsw.gov.au
- Go to the website at www.nsw.gov.au/legal-and-justice/ youth-justice.

#### **Corrective Services NSW**



**Corrective Services NSW** looks after the services where adults stay if they have broken the law.

We will say **CSNSW** for short.



The CSNSW does things like

• Make sure jails are safe for people

• Watch over people when they leave jail

 Give supports to people so they do not do crime again.

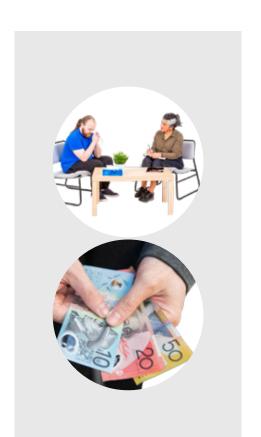
#### **Victims Services**



**Victims Services** gives information and support to **victims** of crime.



A **victim** is someone who had a crime happen to them.



Victims can get support for things like

• Someone to talk about how they feel

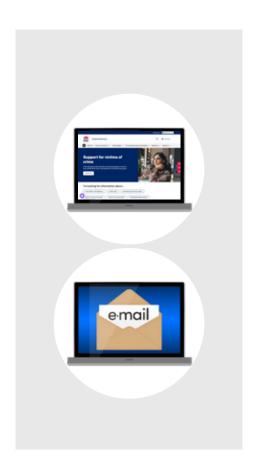
• Money to help with what happened to them.



If you want support from Victims Services you can call 1800 633 063.



If you are Aboriginal you can call 1800 019 123.

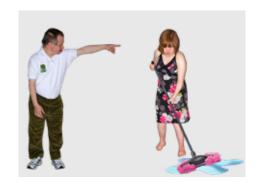


You can also

 Go to the website at www.victimsservices.justice.nsw.gov.au

• Email vs@dcj.nsw.gov.au

# Office of the Anti slavery Commissioner

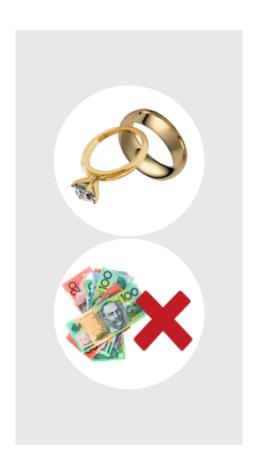


The Office of the Anti slavery Commissioner works to stop modern slavery in NSW.

We will say **the Office** for short.



**Modern slavery** is when someone treats you like they own you and stops you from leaving.



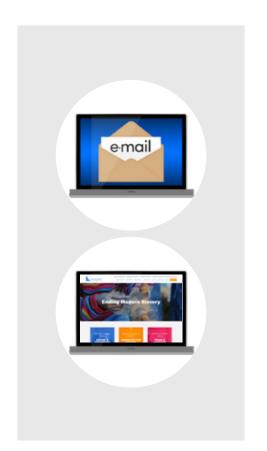
It is when they make you do things you do not want like

Get married

• Work for no money.



The Office supports people who have had modern slavery happen to them.



If you want information or support from the Office you can

• Email antislavery@dcj.nsw.gov.au

 Go to the website at www.antislavery.org.au.

# Child Protection and Permanency for children and young people



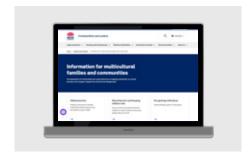
DCJ support children to make sure they are safe.



If a child is not safe DCJ can find them somewhere safe to live.



The **Permanency Support Program** finds safe places for children to live and grow up.



If you want more information about keeping children safe you can go to

www.dcj.nsw.gov.au/children-and-families/ information-for-multicultural-families-andcommunities.

Council for Intellectual Disability made this document Easy Read. CID for short. You need to ask CID if you want to use any pictures in this document. You can contact CID at business@cid.org.au.