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Responding to child and young person concern reports



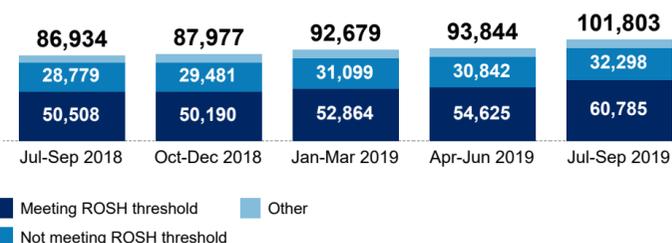
Child and young person concern reports received from reporter agencies and how these reports were classified

Reporter Agency
All

Reporter Type
All

Helpline Assessment Outcome
All

Chart 1: Child and young person **concern reports**



A total of **101,803** child and young person concern reports were received in the July to September 2019 quarter. Of these concern reports reported in the quarter,

- **59.7%** met the risk of significant harm (ROSH) threshold,
- **31.7%** were assessed as not meeting the ROSH threshold, and
- **8.6%** were classified as other.



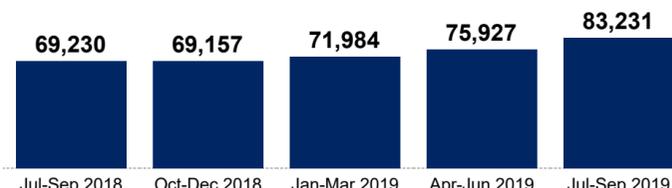
What were the **primary Helpline assessed issues** reported from **mandatory reporter** agencies?

Reporter Agency
All

Reporter Type
All

Primary Helpline Assessed Issue
All

Chart 2: Child and young person **concern reports** from mandatory reporters



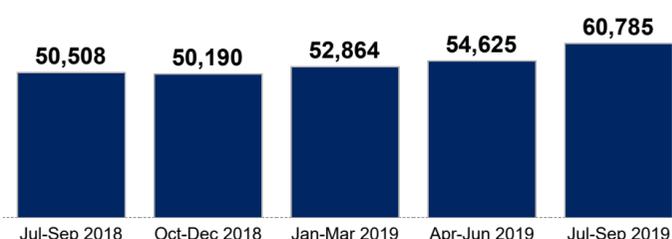
The **DCJ Child Protection Helpline** received **83,231** child and young person concern reports in the July to September 2019 quarter.



Assessment of child and young person concern reports to determine if they meet the **statutory ROSH threshold**

Primary Helpline Assessed Issue
All

Chart 3: **ROSH reports** by primary reported issue



There were **60,785** ROSH reports in the July to September 2019 quarter. This is equivalent to an increase of **11.3%** from the previous quarter.



Compared with the same quarter last year of **50,508**, this represents a growth of **20.3%**.



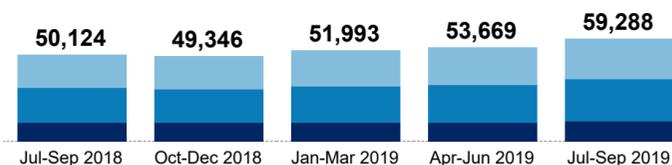
Determining a response time for **ROSH reports** from mandatory and non-mandatory reporters

Reporter Agency
All

Reporter Type
All

Response Priority*
All

Chart 4: **ROSH reports** by response priority*



Of the 60,785 ROSH reports reported to the DCJ Child Protection Helpline in this quarter,

- 11,292** reports were classified as requiring a response in 24 hours
- 24,651** reports were classified as requiring a response in 72 hours
- 23,345** reports were classified as requiring a response in 10 days.

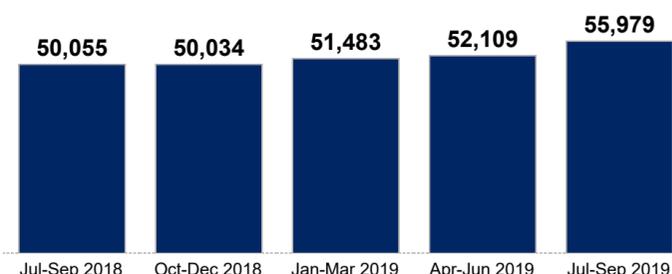
■ < 10 days ■ < 72 hours ■ < 24 hours

* This excludes other/NA response priorities.



How many **children and young people** were involved in child and young person **concern reports**?

Chart 5: **Children and young people** involved in concern reports



There were **55,979** children and young people involved in concern reports in the July to September 2019 quarter, an increase of **7.4%** from the previous quarter.



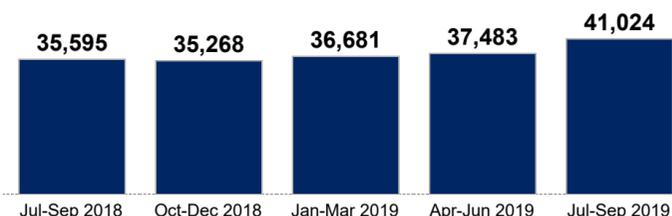
Compared with the same quarter last year of **50,055**, this is an increase of **11.8%**.



How many **children and young people** were involved in **ROSH reports**?

Aboriginality
(All)

Chart 6: **Children and young people** involved in ROSH reports by Aboriginality



A total of **41,024** children and young people involved in ROSH reports in the July to September 2019 quarter. This represents a rise of **9.4%** from the previous quarter.



When compared with the same quarter in the previous year of **35,595**, this is an increase of **15.3%** or **5,429** children and young people.

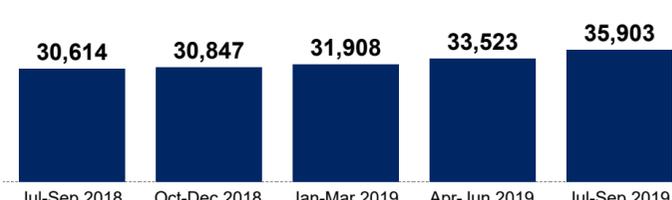


Child and young person **contacts** by mandatory reporters to the DCJ Child Protection Helpline

Reporter Agency
All

Reporter Type
All

Chart 7: Child and young person concern **contacts** by mandatory reporters



The **DCJ Child Protection Helpline** received **35,903** child and young person contacts in the July to September 2019 quarter. This represents an increase of **7.1%** or **2,380** contacts, when compared with the previous quarter. Compared with the same quarter last year of **30,614**, this is an increase of **17.3%** or **5,289** contacts.

Note:
 1. Data source: KIDS/MDS - Corporate Information Warehouse (CIW) for data before 2017-18.
 2. Data source: ChildStory/MDS - Corporate Information Warehouse (CIW) for data after 2017-18.
 3. Data for Brighter Futures, Intensive Family Preservation and face-to-face assessments are not available after 2017-18.
 4. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status not stated.
 5. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
 6. NP: Not published.



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Keeping children and young people safe

Children and young people entering care during the quarter

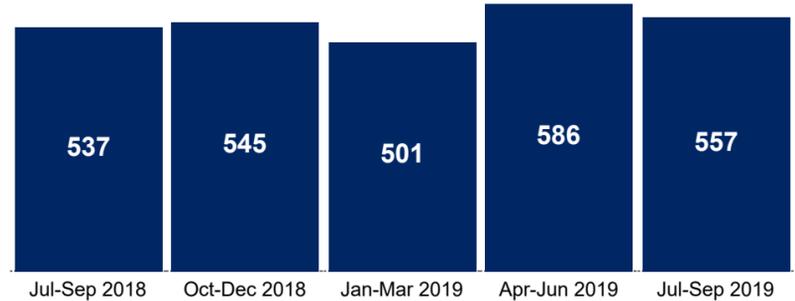


A total of **557** children and young people entered OOHC⁷ in the July to September 2019 quarter. This represents a reduction of **4.9%** or **29** children and young people, when compared with the previous quarter.

When compared with the same quarter last year of **537** children and young people entering care, this is an increase of **3.7%** or **20** children and young people.

Age at entry
All

Chart 1: Children and young people entering OOHC⁷ by age at entry



How many children and young people exited OOHC⁷ during the quarter?

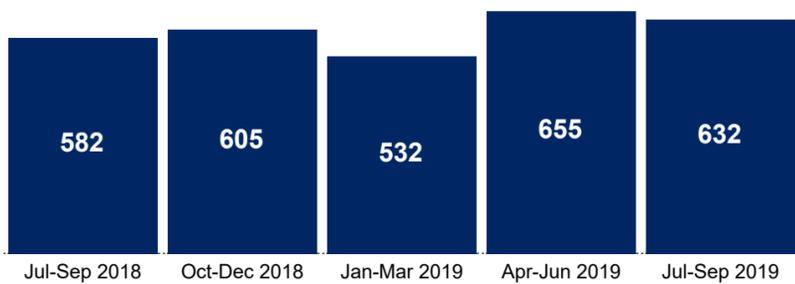


There were **632** children and young people exiting OOHC⁷ in the July to September 2019 quarter. This is a decrease of **3.5%** or **23** children and young people from the previous quarter.

Compared with the same quarter last year of **582** children and young people exiting OOHC⁷, this is an increase of **8.6%** or **50** children and young people.

Age at exit
All

Chart 2: Children and young people exiting OOHC⁷ by age at exit



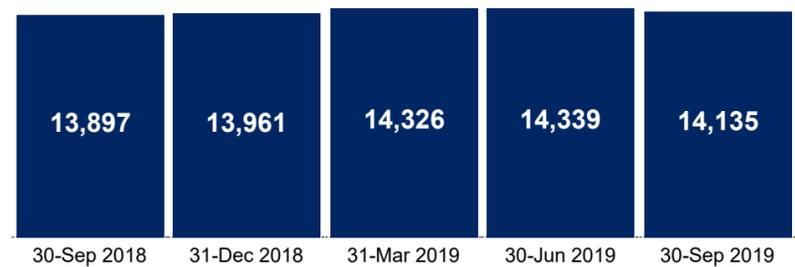
Children and young people in need of care and protection by placement provider

There were **14,135** children and young people in statutory OOHC⁷ at 30 September 2019. Of these 14,135 children, **41.0%** or **5,791** were Aboriginal children and young people.

Aboriginality
All

Placement provider
All

Chart 3: Children and young people in statutory OOHC⁷ by Aboriginality and placement provider at quarter end



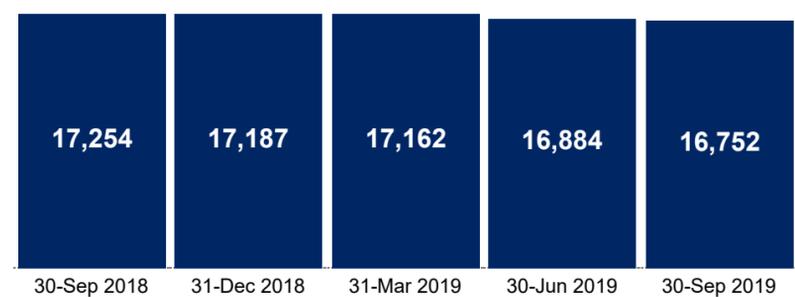
Placement of children and young people in need of care and protection



At 30 September 2019, a total of **16,752** children and young people were in OOHC⁷. This means a decrease of **2.9%**, when compared with **17,254** reported at the same quarter end last year.

Placement Type
All

Chart 4: Children and young people in OOHC⁷ by placement type at quarter end



Note:

1. Data source: KiDS/MDS - Corporate Information Warehouse (CIW) for data before 2017-18.
2. Data source: ChildStory/MDS - Corporate Information Warehouse (CIW) for data after 2017-18.
3. Data for Brighter Futures, Intensive Family Preservation and face-to-face assessments are not available after 2017-18.
4. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status not stated.
5. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
6. NP: Not published.
7. [View definitions of specific forms of out-of-home care.](#)



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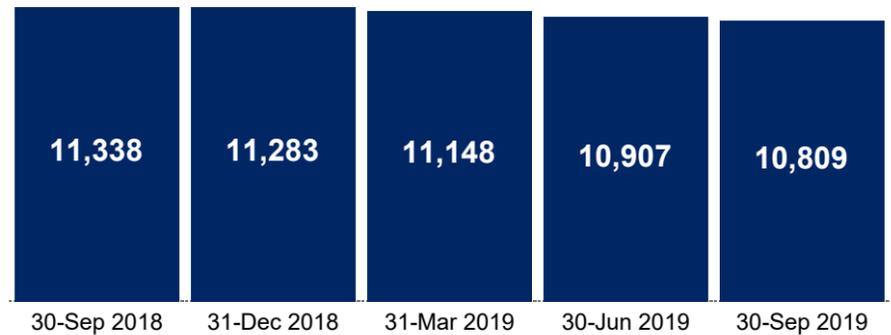
Stable and nurturing environments for children and young people

Better placements and matching for children and young people in care

At 30 September 2019, there were **10,809** children and young people in OOHC with fewer than three placements.

This is equivalent to a decrease of **0.9%** or **98** children and young people from the end of the previous quarter.

Chart 1: Children and young people in OOHC⁷ with fewer than three placements at quarter end



Alternate permanent placement solutions for children and young people in need of care and protection

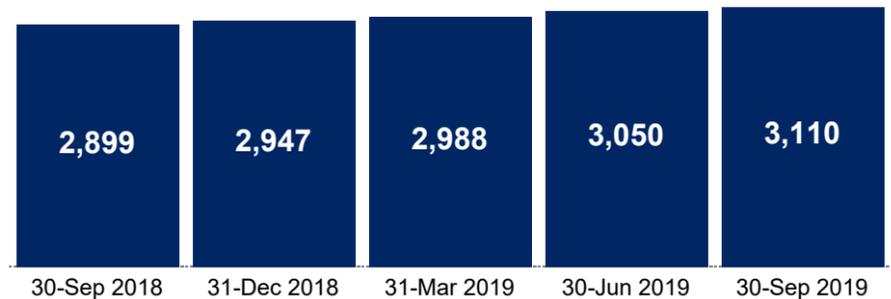
A total of **3,110** children and young people were on Guardianship Orders at 30 September 2019.

This is equivalent to an increase of **2.0%** or **60** children and young people from the end of the previous quarter.

Age group
All

Aboriginality
All children and young people

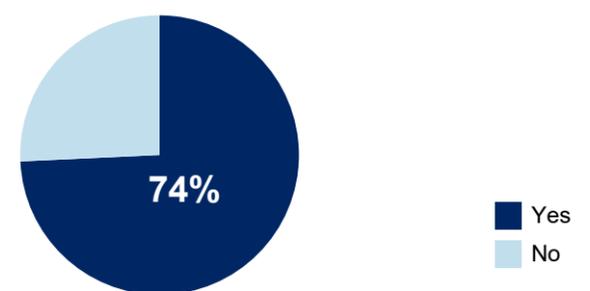
Chart 2: Number of children and young people on Guardianship Orders by Aboriginality and age group



Placement of Aboriginal children and young people with extended family

At 30 September 2019, **74%** of Aboriginal children and young people in care were placed with a relative or an Aboriginal carer.

Chart 3: Aboriginal children and young people in OOHC⁷ placed with a relative or an Aboriginal carer - 30 September 2019



Note:

1. Data source: KiDS/MDS - Corporate Information Warehouse (CIW) for data before 2017-18.
2. Data source: ChildStory/MDS - Corporate Information Warehouse (CIW) for data after 2017-18.
3. Data for Brighter Futures, Intensive Family Preservation and face-to-face assessments are not available after 2017-18.
4. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status not stated.
5. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
6. NP: Not published.
7. [View definitions of specific forms of out-of-home care.](#)