****

**Additional information about accepting a role within Court Services**

The role will include exposure to information about disturbing events such as, but not limited to:

* Domestic Violence
* Child Sexual Assault
* Unexplained, unexpected, or sudden deaths
* Self-harm
* Children’s Care Proceedings
* Sexual or gender based violence
* Assaults leading to serious injury or death

This exposure, particularly while working in a court room environment, will include hearing distressing information from victims or witnesses and exposure to distressing photography, video, or audio recordings from actual events, including high profile cases.

Staff may also be working in roles that have direct interaction or contact with a client who may be angry, distressed, abusive and sometimes threatening.

Staff working within these roles will deal with a wide range of court users (the legal profession, Police, Judicial Officers, members of the public and other government and non-government stakeholders). It is important our staff demonstrate resilience, possess strong client service and communication skills and display empathy, tact and can maintain confidentiality.

Ongoing support, guidance and training is provided to all staff within Court Services.

