



## Additional information about accepting a role within Court Services

Thank you for your interest in a role with Court Services. These roles may be based within a range of different courts or tribunals such as:

- Local Court
- District Court
- Childrens Court
- Coroners Court
- Drug Court
- Dust Diseases Tribunal

There may also be the potential of your role being required to work in any of the above areas from time to time.

Each court or tribunal is different, and each role may include exposure to information about disturbing events such as:

- Domestic Violence
- Child Sexual Assault
- Unexplained, unexpected, or sudden deaths
- Self-harm
- Children's Care Proceedings
- Sexual or gender based violence
- Assaults leading to serious injury or death

This exposure, particularly for staff working in a court room environment, may include hearing distressing information from victims or witnesses and exposure to distressing photography, video, or audio recordings from actual events, including high profile cases. In the Coronial jurisdiction staff will be exposed to information dealing with unexplained, unexpected, or sudden death, including providing assistance to grieving family members.

Staff may also be working in roles that have direct interaction or contact with a client who may be angry, distressed, abusive and sometimes threatening.

Staff working within Court Services will deal with a wide range of court users (the legal profession, Police, Judicial Officers, members of the public and other government and non-government stakeholders). It is important our staff demonstrate resilience, possess strong client service and communication skills and display empathy, tact and can maintain confidentiality.

Ongoing support, guidance and training is provided to all staff within Court Services.