

FUNDED CONTRACT MANAGEMENT FRAMEWORK

For child and family, community building, domestic and family violence, and homelessness programs

OBJECTIVE

Drives the requirements for managing funded contracts and our relationship with service providers

Enable us to work together with service providers to deliver quality services and achieve the outcomes agreed in contracts

GUIDING PRINCIPLES

Underpin the contractual relationship to define how we work together with service providers to achieve the objective

1

A strong relationship with service providers

2

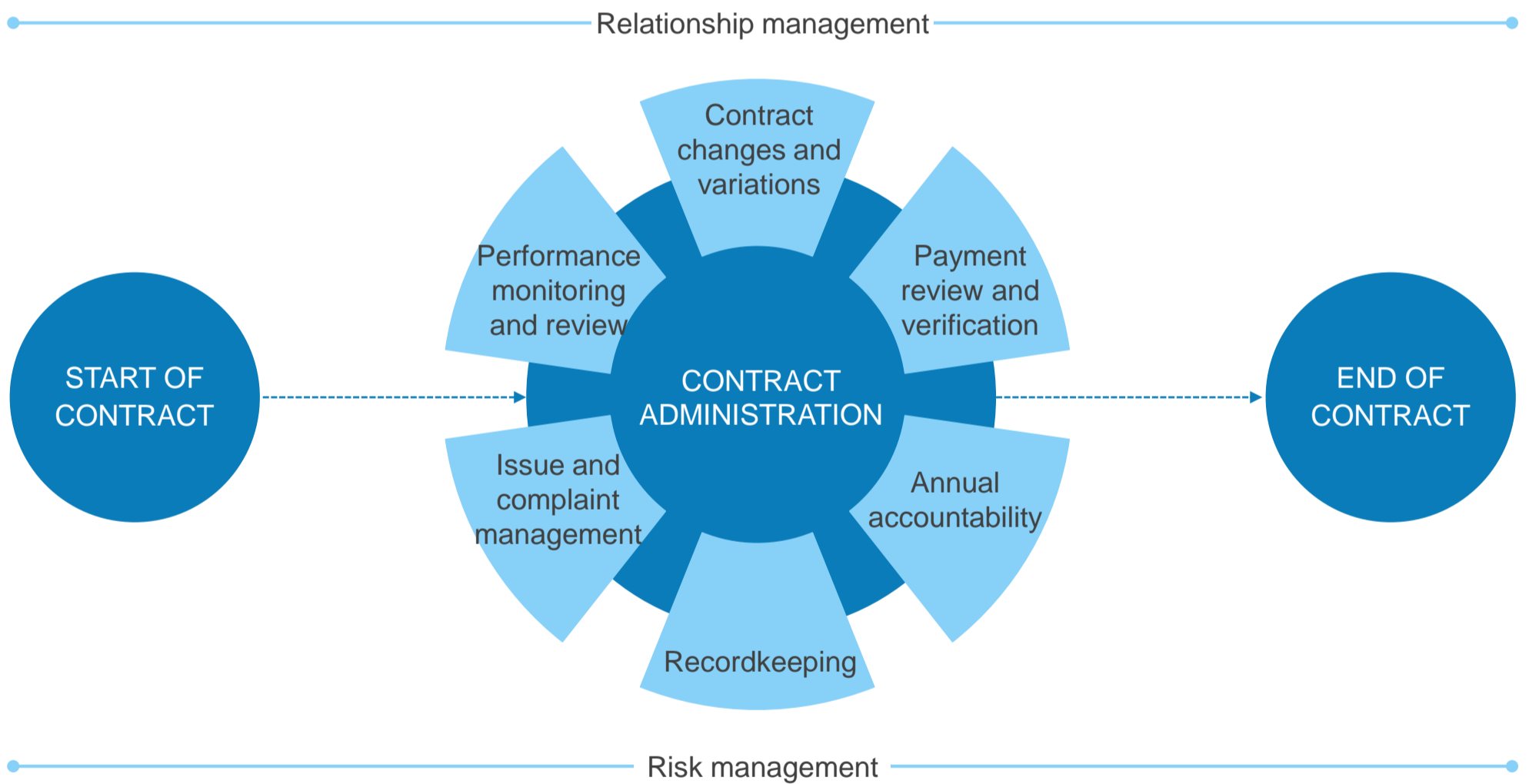
Mutual understanding of each other's obligations

3

Shared responsibility for performance and achieving the agreed outcomes

PROCESSES

Explain the requirements to assist both parties to meet their responsibilities and achieve the outcomes agreed in contracts



EXPECTED OUTCOMES

Demonstrate that funded contract management is achieving its objective



Our contracts are achieving better outcomes for clients



Service providers have the ongoing capacity and capability to deliver the outcomes agreed in contracts



Issues and risks are being managed to ensure the stable and uninterrupted delivery of services



Clarity and accountability for all parties as to how funds are being used to meet client needs