1

00:00:00,480 --> 00:00:04,319

okay

2

00:00:02,000 --> 00:00:07,200

finish this sentence i could best relate

3

00:00:04,319 --> 00:00:08,639

to my caseworker when when they just sat

4

00:00:07,200 --> 00:00:10,240

down and had a conversation with me like

5

00:00:08,639 --> 00:00:11,840

a normal human it's great having

6

00:00:10,240 --> 00:00:13,679

professional conversations i feel like

7

00:00:11,840 --> 00:00:16,080

they're very well needed sitting down

8

00:00:13,679 --> 00:00:18,400

and just talking to me like a friend or

9

00:00:16,080 --> 00:00:19,680

just somebody on equal terms i felt very

10

00:00:18,400 --> 00:00:22,880

close to my case worker in that

11

00:00:19,680 --> 00:00:25,359

situation i mean she actually did stuff

12

00:00:22,880 --> 00:00:27,279

yeah i'm gonna say never they're just

13

00:00:25,359 --> 00:00:29,599

they're too formal

14

00:00:27,279 --> 00:00:31,679

i don't do formal need the bands you

15

00:00:29,599 --> 00:00:34,160

need banter you need to have fun i could

16

00:00:31,679 --> 00:00:36,000

best relate to my caseworker when

17

00:00:34,160 --> 00:00:38,239

we're playing sports yeah when we're

18

00:00:36,000 --> 00:00:39,440

doing the activities that interest me

19

00:00:38,239 --> 00:00:41,520

yeah definitely when we're sitting down

20

00:00:39,440 --> 00:00:43,520

to the cafes having our little

21

00:00:41,520 --> 00:00:45,600

case meetings setting up our plans and

22

00:00:43,520 --> 00:00:47,360

everything definitely when you have a

23

00:00:45,600 --> 00:00:49,039

relationship with them yeah i best

24

00:00:47,360 --> 00:00:50,320

related to my case worker when they

25

00:00:49,039 --> 00:00:53,680

weren't just

26

00:00:50,320 --> 00:00:55,840

being the robot and trying to

27

00:00:53,680 --> 00:00:58,480

tick the boxes when they actually were

28

00:00:55,840 --> 00:01:00,719

interacting with us properly as people

29

00:00:58,480 --> 00:01:02,480

i wish my caseworker had i wish my

30

00:01:00,719 --> 00:01:05,119

caseworker didn't go so much from the

31

00:01:02,480 --> 00:01:07,119

book as such some like strict guidelines

32

00:01:05,119 --> 00:01:08,880

i wish they were more like free-flowing

33

00:01:07,119 --> 00:01:11,280

and did their own thing and made a

34

00:01:08,880 --> 00:01:13,840

better connection off uh just like me

35

00:01:11,280 --> 00:01:16,240

instead of trying to go through all the

36

00:01:13,840 --> 00:01:17,759

like step-by-step processes done that a

37

00:01:16,240 --> 00:01:18,880

little bit more like some of them just

38

00:01:17,759 --> 00:01:21,360

didn't

39

00:01:18,880 --> 00:01:22,080

do enough like making more of an effort

40

00:01:21,360 --> 00:01:24,000

to

41

00:01:22,080 --> 00:01:25,520

not just do the things that is required

42

00:01:24,000 --> 00:01:28,240

for their job but like do the things

43

00:01:25,520 --> 00:01:30,000

that you need and want yeah and actually

44

00:01:28,240 --> 00:01:31,520

make an effort to find out what those

45

00:01:30,000 --> 00:01:33,360

things are personally i wish my

46

00:01:31,520 --> 00:01:34,240

caseworker had me for a lot longer

47

00:01:33,360 --> 00:01:35,119

because

48

00:01:34,240 --> 00:01:37,119

he's

49

00:01:35,119 --> 00:01:39,360

doing an amazing job and i feel like if

50

00:01:37,119 --> 00:01:40,880

he had me for a couple more years he

51

00:01:39,360 --> 00:01:42,320

definitely could have made some bigger

52

00:01:40,880 --> 00:01:44,880

changes in my life

53

00:01:42,320 --> 00:01:47,840

i wish my caseworker had

54

00:01:44,880 --> 00:01:50,079

supported my future decisions

55

00:01:47,840 --> 00:01:52,320

and supported me better when putting my

56

00:01:50,079 --> 00:01:53,280

living care plan going beyond the

57

00:01:52,320 --> 00:01:54,880

minimum

58

00:01:53,280 --> 00:01:56,960

oh yeah yeah

59

00:01:54,880 --> 00:01:58,719

maybe not always being the caseworker

60

00:01:56,960 --> 00:02:01,280

but like being a friend like being an

61

00:01:58,719 --> 00:02:04,479

actual human being not the job that's a

62

00:02:01,280 --> 00:02:06,960

very good one i felt most heard when one

63

00:02:04,479 --> 00:02:09,280

of the times i definitely felt heard was

64

00:02:06,960 --> 00:02:10,239

having a case where i actually find my

65

00:02:09,280 --> 00:02:12,160

dad

66

00:02:10,239 --> 00:02:14,720

after i requested it

67

00:02:12,160 --> 00:02:17,440

i didn't need to say it 150 times i

68

00:02:14,720 --> 00:02:20,480

actually got told what happened because

69

00:02:17,440 --> 00:02:23,680

informed every step of the way

70

00:02:20,480 --> 00:02:26,800

so that was good just when my caseworker

71

00:02:23,680 --> 00:02:27,520

sits down with me really if he sits down

72

00:02:26,800 --> 00:02:30,080

and

73

00:02:27,520 --> 00:02:32,160

designates me that amount of time i feel

74

00:02:30,080 --> 00:02:34,560

very hurt and appreciated in that

75

00:02:32,160 --> 00:02:36,480

situation especially for her when they

76

00:02:34,560 --> 00:02:38,160

especially act on it and like they

77

00:02:36,480 --> 00:02:40,160

actually get a result for us so that

78

00:02:38,160 --> 00:02:42,400

could be like as simple as seeing like

79

00:02:40,160 --> 00:02:44,959

family members on the weekend every like

80

00:02:42,400 --> 00:02:46,319

fortnight or setting up like a structure

81

00:02:44,959 --> 00:02:49,599

that's when i know i'm really being

82

00:02:46,319 --> 00:02:52,160

heard i i didn't feel heard uh there was

83

00:02:49,599 --> 00:02:53,920

always been writing on the paper but it

84

00:02:52,160 --> 00:02:56,800

always felt different i definitely have

85

00:02:53,920 --> 00:02:58,720

to agree with that they don't really

86

00:02:56,800 --> 00:03:00,560

make it known what they're writing down

87

00:02:58,720 --> 00:03:02,239

and it's like you're just

88

00:03:00,560 --> 00:03:05,200

giving these answers and then it's going

89

00:03:02,239 --> 00:03:06,879

off to be used in who knows what way

90

00:03:05,200 --> 00:03:09,200

what do you wish you could have said to

91

00:03:06,879 --> 00:03:11,200

your caseworker that you weren't able to

92

00:03:09,200 --> 00:03:13,440

say let me just say thank you to all the

93

00:03:11,200 --> 00:03:15,280

uh caseworkers out there because

94

00:03:13,440 --> 00:03:17,040

you guys are doing a great job no no

95

00:03:15,280 --> 00:03:20,239

disrespect there you guys keep doing

96

00:03:17,040 --> 00:03:22,720

what you're doing to my caseworkers i

97

00:03:20,239 --> 00:03:25,120

they were some were

98

00:03:22,720 --> 00:03:26,959

not so beneficial for me and i wouldn't

99

00:03:25,120 --> 00:03:29,440

exactly turn around to them and say your

100

00:03:26,959 --> 00:03:32,239

[ \_\_ ] um i'd probably turn around and say

101

00:03:29,440 --> 00:03:33,360

hey this is what i did like about stuff

102

00:03:32,239 --> 00:03:34,560

you did with me and this is what i

103

00:03:33,360 --> 00:03:35,920

didn't like

104

00:03:34,560 --> 00:03:37,760

so i feel like it could be a learning

105

00:03:35,920 --> 00:03:39,200

opportunity for them and to my other

106

00:03:37,760 --> 00:03:41,519

case workers that have been great thank

107

00:03:39,200 --> 00:03:42,959

you you've done so much for me and

108

00:03:41,519 --> 00:03:44,560

honestly some of the caseworkers i've

109

00:03:42,959 --> 00:03:46,480

had are the reason i'm

110

00:03:44,560 --> 00:03:48,080

still walking this up today so i think a

111

00:03:46,480 --> 00:03:50,400

lot of them saw that

112

00:03:48,080 --> 00:03:53,040

yeah my story is a bit different where i

113

00:03:50,400 --> 00:03:54,319

was adopted coming up to four years ago

114

00:03:53,040 --> 00:03:56,480

and

115

00:03:54,319 --> 00:03:58,879

um my case i did

116

00:03:56,480 --> 00:04:01,120

non-stop work for two years

117

00:03:58,879 --> 00:04:02,640

for me to get adopted and

118

00:04:01,120 --> 00:04:04,480

when i was adopted she wasn't able to be

119

00:04:02,640 --> 00:04:06,640

there because she was over in america

120

00:04:04,480 --> 00:04:08,879

because she was doing so much stuff

121

00:04:06,640 --> 00:04:10,720

while she was on holidays and i just

122

00:04:08,879 --> 00:04:12,640

never got to say thank you properly

123

00:04:10,720 --> 00:04:14,159

thank you is a very good one make it

124

00:04:12,640 --> 00:04:16,320

known that we do appreciate the things

125

00:04:14,159 --> 00:04:18,560

that they do

126

00:04:16,320 --> 00:04:20,400

definitely know how to do a bloody

127

00:04:18,560 --> 00:04:22,800

leaving care plan properly doing your

128

00:04:20,400 --> 00:04:24,240

job on a real level rather than being a

129

00:04:22,800 --> 00:04:25,600

caseworker that

130

00:04:24,240 --> 00:04:27,280

just thinks that you know it all because

131

00:04:25,600 --> 00:04:29,759

you did a degree degrees aren't

132

00:04:27,280 --> 00:04:31,040

everything yeah social workbook is isn't

133

00:04:29,759 --> 00:04:32,880

going to tell you everything and

134

00:04:31,040 --> 00:04:35,840

actually i wish i could have made it

135

00:04:32,880 --> 00:04:38,320

more more known with past caseworkers

136

00:04:35,840 --> 00:04:40,479

when they were doing good so they so

137

00:04:38,320 --> 00:04:42,320

they can know what to do more of

138

00:04:40,479 --> 00:04:45,639

like a review system feels like it goes

139

00:04:42,320 --> 00:04:45,639

both ways