

# Staying Home Leaving Violence (SHLV)

## Industry Briefing

Request for Tender - RFX 1070

Wednesday, 9 October 2024

# Acknowledgement of Country Introductions and Welcome



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SHLV Program

Steven Bartlett

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We acknowledge Aboriginal people as the First Nations Peoples of NSW and pay our respects to Elders past, present and future.

We acknowledge the ongoing connection Aboriginal people have to this land and recognise Aboriginal people as the original custodians of this land.



# Introductions and Welcome



## Speakers

Steven Bartlett, Transaction Manager, APP

Sarah Bradfield, Director Program Delivery and Integration, SHLV Program Lead, DCJ


## Questions

To submit via Procurement Central Portal by Monday 28 Oct 2024.

## Recording and Transcript of this Session

Will be made available on the [DCJ New Investment in DFV Victim-Survivor Services Webpage](#).

# Agenda



Item	Lead
1. Acknowledgement of Country Introductions and welcome	Steven Bartlett
2. Staying Home Leaving Violence (SHLV) Program	Sarah Bradfield
3. SHLV Procurement Overview	Steven Bartlett
4. Tender Questions and Returnable Schedules – Overview	Steven Bartlett
5. Procurement Central	Steven Bartlett
6. Summary	Steven Bartlett

# Staying Home Leaving Violence (SHLV) Program



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SHLV Program

Sarah Bradfield

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# SHLV Program - Overview

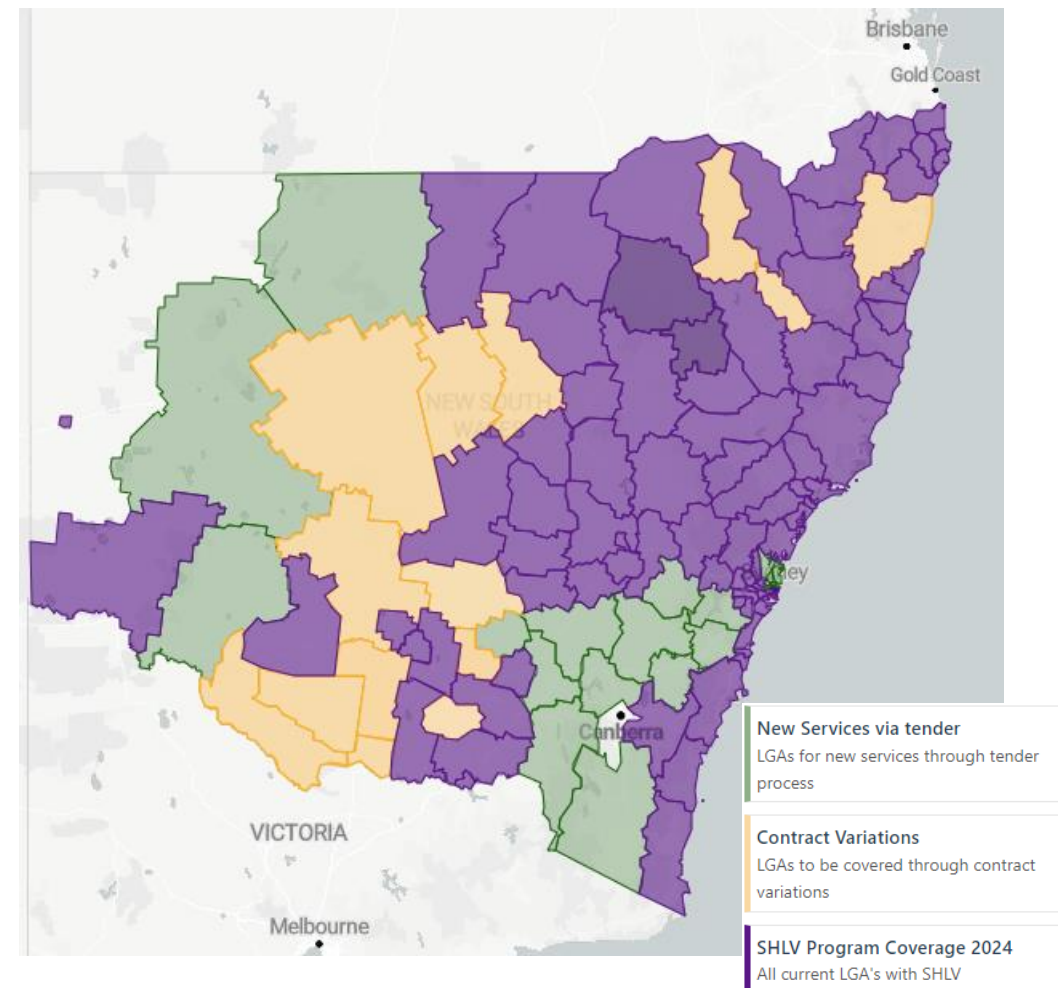
SHLV is a specialised domestic and family violence program aimed at promoting victim-survivor's housing stability and preventing their homelessness.

The SHLV service model is based on intensive case work, which is **long-term, needs-based and integrated with key agencies** such as NSW Police, Women's Domestic Violence Court Advocacy Services (WDVCAS), health services, Housing NSW and relevant NGOs.

SHLV aims to:

- Complement existing services and to operate in collaboration and coordination with existing services.
- Prevent the occurrence of post-separation abuse.

Existing services include 39 Contracts across 32 Service providers in 91 LGAs.



# SHLV Program - Overview

This new round of SHLV procurement in 2024 seeks to secure up to 14 services to cover 28 LGAs where there is currently no service delivery or limited service delivery, including:

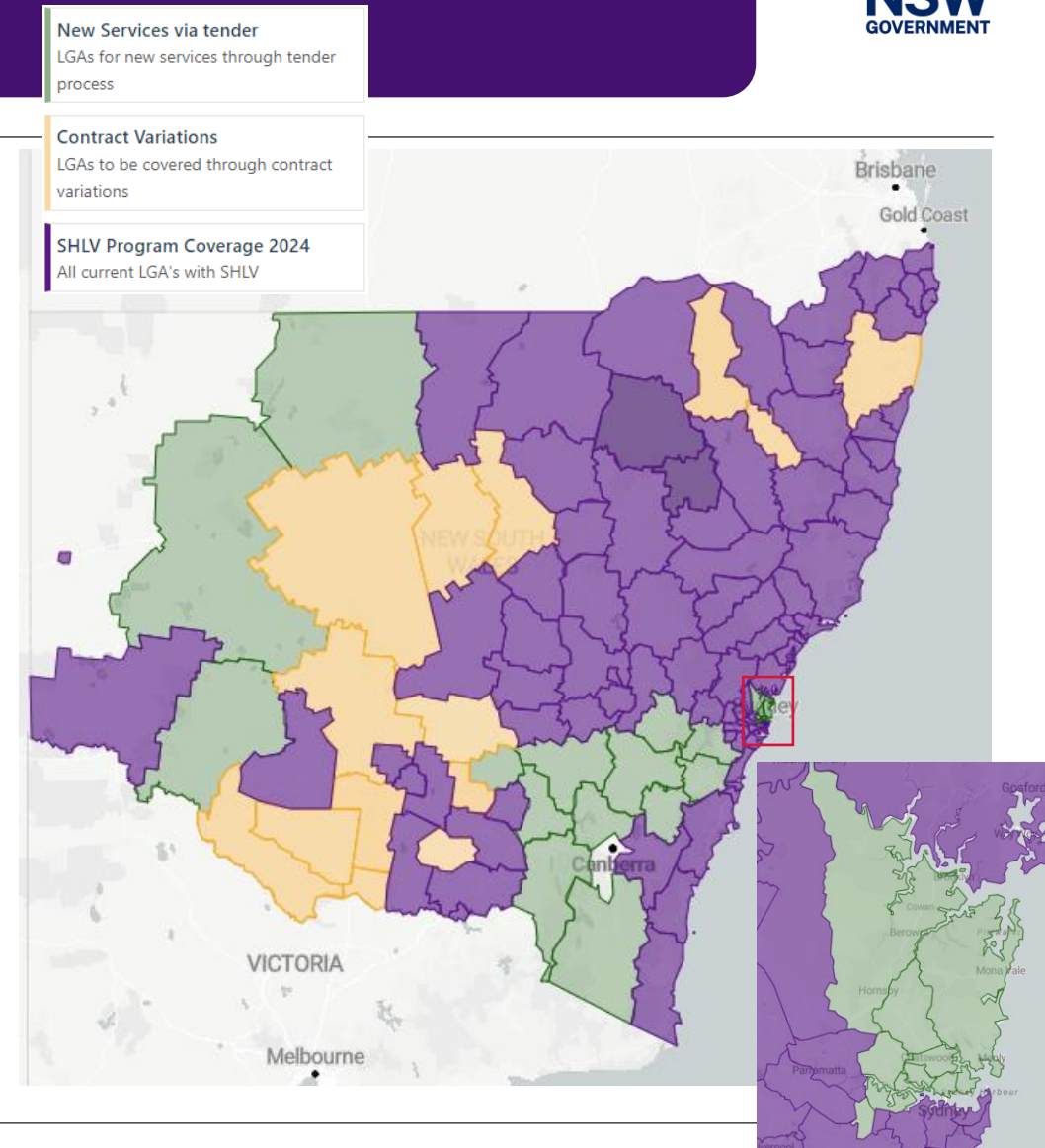
- 10 services in the **open tender**, and
- 4 services in the **single invited tender**.

## Funding profile:

- Total contract value of \$25.9 million for over 4 years in this round.
- The remainder of the DFV emergency package will expand IDFVS and Aboriginal co-design models.

## Procurement Objectives:

- Open the market to new providers through competitive procurement.
- Expand availability to areas that are not currently available across NSW.
- Deliver service expansion quickly to meet areas of demand.
- Increase Aboriginal service delivery.
- Committing to long contracts for providers.





# Service locations and funding



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As this is an emergency funding package, the design of the expansion has been modelled on getting the funding to services as quickly as possible. Extending existing SHLV services in some locations and going to market for new services will allow for the fastest roll out of the funding in the most practical way.

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Locations consider more than DFV rates and demand, there has been significant supply analysis to understanding the changing provider landscape.

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SHLV expansion required increasing services by LGA and we have grouped LGAs to make the service offering appropriate for the locations. The locations have been identified through consultation with districts and reflect market analysis information.

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Expansion has been based on thorough mapping of gap areas as well as considering demand data and BOCSAR data.

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We recognise that rural remote and regional areas face particular challenges in service delivery and have allocated funding to account for this complexity of environment.

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Increasing Aboriginal led DFV service delivery is important in all our programs. Where have been able to identify Aboriginal providers with experience and capacity we are offering single invited tenders for these locations.

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# SHLV Program – Open Tender



Services to be procured through open tender approach and funding allocation

District	Number of services and LGAs covered	LGAs to be covered
Murrumbidgee Far West and Western NSW	3 new services covering 6 LGAs	Service 1: Cootamundra region of Cootamundra – Gundagai LGA, Hilltops, Temora
		Service 2: Gundagai region of Cootamundra – Gundagai LGA, Snowy Valleys Regional
		Service 3: Balranald and Wentworth (new contract to commence 1 July 2025 with regrouped LGAs)
Sydney, South-Eastern Sydney and Northern Sydney (SSESNSD)	3 new services covering 11 LGAs	Service 4: Hornsby, Ryde and Hunters Hill
		Service 5: Northern Beaches, Lane Cove, Ku-Ring-Gai, Mosman, North Sydney, Willoughby
		Service 6: Canada Bay and Strathfield
Western Sydney Nepean Blue Mountains	1 new service covering 2 LGAs	Service 7: Blue Mountains and Lithgow
South-Western Sydney	1 new service covering 2 LGAs	Service 8: Wingecarribee and Wollondilly
Illawarra Shoalhaven and Southern NSW	2 new service covering 4 LGAs	Service 9: Goulburn Mulwaree, Upper Lachlan Shire and Yass Valley
		Service 10: Snowy Monaro Regional – Cooma based

# SHLV Program – Single Invited Tender



Services to be procured through single invited tender approach and funding allocations

District	Number of services and LGAs covered	LGAs to be covered
Murrumbidgee Far West and Western NSW	2 service covering 2 LGA	Service 11: Oberon - ACCO
		Service 12: Bourke – ACCO
Mid North Coast, Northern NSW, and New England	2 services covering 2 LGAs	Service 13: Narrabri - SME 1 new service single invited tender to maintain service continuity
		Service 14: Gunnedah - ACCO

# SHLV Program – Service Model



The SHLV service model delivers intensive case work, which is **long-term, needs-based and integrated with key agencies** such as NSW Police, health services, housing, and relevant non-government organisations including services delivering WDVCS, women’s refuges and Safer Pathway.

Successful tenderers will be offered an initial contract term of **4 years and 3 months**, plus 2-year option to extend. This is in line with NSW Government commitment for funding certainty and longer contracts.

The core service provided through SHLV is **DFV case management**. In addition to case management, SHLV services are contracted to provide:

Type of Service	Unit of Measure
Case Management	# of adult clients
Brokerage	by client/initiative
Case Coordination	# of adult clients
Direct Services to Child	# of children
Education Activities	# of sessions # of organisations

# SHLV Program – Target group



The target population for SHLV is women aged over 18 years who have separated from a violent partner or family member and who wish to remain in their own home, or another home of their choice. The SHLV program also supports clients' children.

SHLV prioritises services for women from identified target populations that are more vulnerable to DFV and who may find it more difficult to access support. This includes:

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women and children from an Aboriginal and/or Torres Strait Islander background

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women and children affected by socio-economic disadvantage

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women and children from culturally and linguistically diverse backgrounds

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women and children affected by social exclusion

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women with disability

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women who are caring for a child with disability

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# SHLV Procurement Overview



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# SHLV Procurement - Objective

This round of SHLV seeks to identify service providers that will be suitable for delivering services in the 27 LGAs identified in the previous section from 1 April 2025 to 30 September 2029 (4 years and 3 months) with option to extend another 2 years.



# SHLV Procurement - Process



Single stage: Request for Tender (RFT)

Two concurrent processes: **Open tender** and **Single invited tender**

RFT Returnable Schedules to be submitted in the Procurement Central Platform (section 4)

The RFT is comprised of two evaluation stages:

- **Conformance Check** – review that mandatory information has been provided and eligibility criteria has been met. If not, then the application may not progress to the next evaluation stage.
- **Evaluation Assessment** – undertaken by a Tender Evaluation Committee, including value for money assessment. Clarifications may be sought from the Respondents, details including timeframe and format will be provided in the Request for Clarifications.



# Evaluation Criteria - Overview

## Weighted and scored:

- **Criterion 1** - Demonstrated experience in trauma-informed case management and coordination services.
- **Criterion 2** - Demonstrated experience and cultural capability to work with priority groups.
- **Criterion 3** - Demonstrated experience delivering DFV specialist services in the local service delivery area and/or partnerships.
- **Criterion 4** - Integration of services with local service system.
- **Criterion 5** - Annual Budget / Cost efficiency
- **Criterion 6** - Modern Slavery requirement

## Non-weighted but scored as part of Value for Money assessment:

- Small Medium Enterprises
- Aboriginal Organisations and Aboriginal Community Controlled Organisations
- Workforce proficiency / SCHADS Award
- Responsiveness for SHLV Program service delivery and flexibility

# Details of Tender Opportunities

TASK	DETAILS
To find the tender opportunity, login to eTendering	<a href="https://www.tenders.nsw.gov.au/">https://www.tenders.nsw.gov.au/</a>
To locate and respond to the tender, respondents Must Register on Procurement Central, to respond to the tender opportunity.	<a href="https://justice.bravosolution.com/web/login.html">https://justice.bravosolution.com/web/login.html</a> If you have already registered with Procurement Central system, please ensure that your details are up to date.
SHLV 2024 Program is offering a RFT tender opportunity	<b>RFT 1070 – Open tender</b>
RFX Release/Open Date:	<b>Tuesday 8 October 2024</b>
RFX Closing Date:	<b>3:00pm, Monday 4 November 2024</b>
Last day for SHLV 2024 RFT enquiries	<b>Monday 28 October 2024</b>
Don't leave it to the last minute	You can work on your submission and then SAVE it as you go. If you leave it to the last minute, you may run into technical or connection issues that can prevent you from submitting your response.

# Details of Tender Opportunities



TASK	DETAILS
Late Submissions	Late tenders submissions will be marked as late Response by the system and it will be up to the TEC team's discretion to evaluation, ONLY if it does not affect the integrity of the Procurement
Technical Issues	Contact Justice Bravo Solutions on: Phone: <b>02 8074 8627</b> Hours of operation: <b>8:30am - 5:00pm, Monday to Friday</b>
Questions / Contact	Contact – Sarah Bradfield, Director, Program Delivery and Integration – Strategy Policy and Commissioning - <a href="mailto:dfvprograms@dcj.nsw.gov.au">dfvprograms@dcj.nsw.gov.au</a> If you have any questions, please send your questions through Procurement Central or the above email address. Note questions/clarifications received will be answered and published as an Addenda on the Procurement Central system (on the Message Board), you will receive an email alert when an Addenda is published. Another reason to keep your email contact up to date.
RFX Message Board (in Procurement Central)	DCJ will release all communications through the RFX Message Board in Procurement Central, including Addendums.

# Tender Questions and Returnable Schedules



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# Tender Questions and Returnable Schedules



## Two envelopes in this RFT:

- Qualification envelope
- Technical envelope:
  - Criterion 1 – Returnable Schedule
  - Criterion 2 – Returnable Schedule
  - Criterion 3 – Returnable Schedule
  - Criterion 4 – Returnable Schedule
  - Criterion 5 – Annual Budget – Returnable Schedule
  - Criterion 6 – Modern Slavery – to be responded within the tender submission page

# Procurement Central



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# Tender Submission



You must submit Responses via Procurement Central by the closing date and time.

Tender submissions via email or another website, including hard copy, are not accepted.

- Website Address: <https://justice.bravosolution.com/web/login.html>
- Closing date and time is 3.00pm AEDT on Monday 4 November 2024.

For any technical difficulties when submitting your tender, please contact Procurement Central customer support directly on:

- Phone: 02 8074 8627
- Hours of operation: Monday to Friday

# Summary



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# Summary - Who, What, When, Where, Why & How

## Who

- Eligible organisations as detailed in section 4 of the Tender Package Overview.

## What

- Service providers that will be suitable for delivering SHLV services in the 27 LGAs identified from 1 April 2025 to 30 June 2029.

## Where

- Proposals must be submitted in the Procurement Central Portal, once an account has been registered.

## When

- SHLV Request for Tender closes at 3pm Monday 4 November 2024.

## Why

- To expand and address areas of high demand that have not been covered by the previous SHLV Programs.

## How

- The Returnable Schedules in the Procurement Central Portal must be completed and submitted by the RFT closed date and meet the Eligibility Criteria set out in section 4 of the Tender Package Overview.

Thank you



# Staying Home Leaving Violence

