

NSW Restrictive Practices Authorisation System User Guide

Part 2: Submitting an Application

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1. Purpose of the User Guide

1.1 Purpose

The Restrictive Practices Authorisation (RPA) User Guide (the User Guide) has been developed to assist NDIS Registered Service Providers (Service Providers) and Behaviour Support Practitioners (Practitioners) navigate the NSW (DCJ) RPA System (the System) in order to implement and comply with the RPA Policy and Procedural Guide. This User Guide aims to provide the link between policy and practice.

The NSW Restrictive Practices Authorisation System User Guide *Part 2: Submitting an Application* takes users through the initial sections of an RPA Submission Form.

This guide should be read in conjunction with *Part 3: Endorsement and Assigning Panel Members*, as both guides combined detail all sections of an RPA Submission Form.

This User Guide will be updated when additional functions are added to the System.

Throughout the User Guide,

BEST PRACTICE SUGGESTIONS

have been included that your organisation may wish to use when establishing RPA processes.

Quick Reference Guides

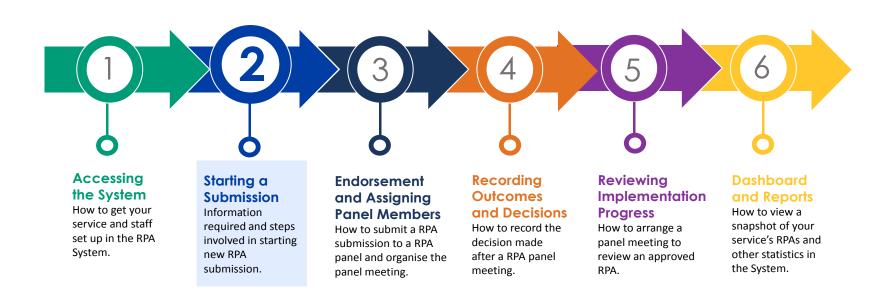
Quick Reference Guides are highlighted throughout the guide.

They can be found in the System under the *HELP* menu.

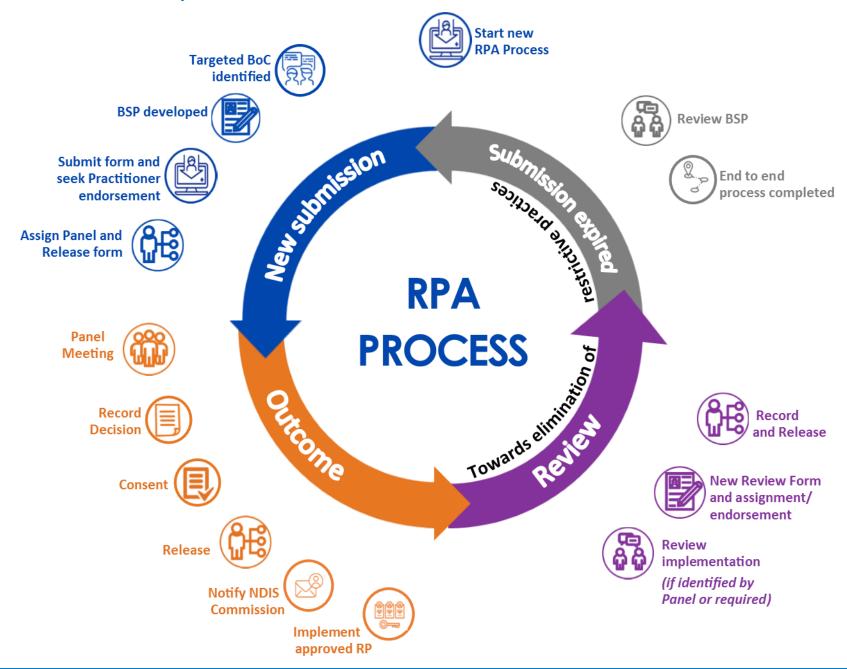
1.2 How to use the User Guide

The RPA System User Guide has been divided into the following Parts:

RPA SYSTEM USER GUIDE



1.3 Authorisation Process Map



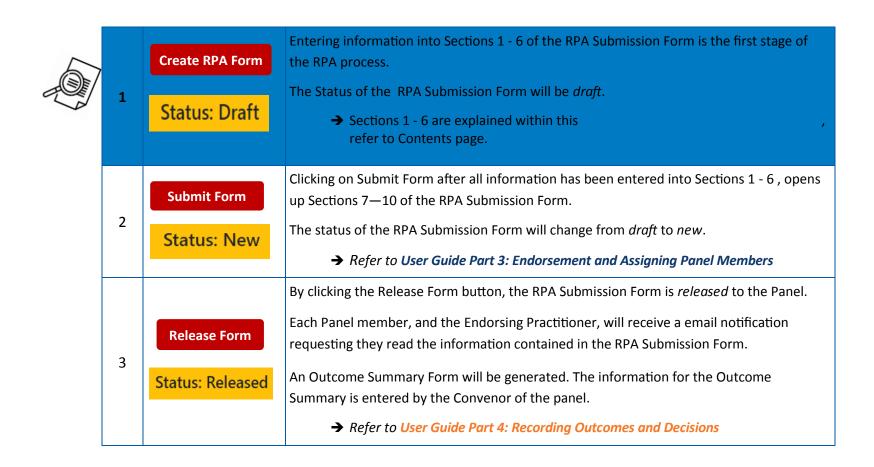
2. The RPA Form explained

The status of each section of the User Guide will be referred to through out each part of the User Guide:

Status: Draft

2.1 Stages of a Submission

As you move through a RPA Submission Form, you will progress through the different stages within the form:



2.2 Button Descriptors



The below buttons appear at the bottom of the screen while the RPA Submission Form is in draft:

Submission Status: Draft

Delete	This button will appear on the RPA draft submission form. This button will allow you to delete a draft submission if you no longer require it.
	This will help reduce the number of unwanted drafts in the system.
Withdraw	This button is used to withdraw a practice for a specific reason, for example, if a submission was created by accident or is no longer required.
	The System will provide a prompt to check that the submission is prior to release to the Panel.
Back	Clicking on this button will take you back to the list of RPA Forms.
Save	This button saves all information entered in a RPA Form.
	• It is recommended that the RPA Form is commenced in advance, and the information is saved. Then the information can be changed or updated easily prior to submitting the form.
Submit Form	 Once all the information has been entered in the RPA Form, the Submit Form button is to be clicked. This locks the information already entered, and opens up new sections to complete.
Print	This button opens up a PDF version of the RPA Form that can be printed or saved. This is what is sent to the NDIS Commission once the entire RPA process has been completed.

3. To start a Submission

Before you can start a RPA submission in the RPA System, you must be registered in the System.

→ Refer to User Guide Part 1:Accessing the System

3.1 Creating a Participant

The Participant's details are required to be entered into the RPA System before a new Submission for Restrictive Practice Authorisation (RPA) Form can be created.



enter a new Participant in the System, log into the System:

Step 1 Navigate to 'Participant' in the menu bar. Home Participant RPA Submission Outcome Review Service Provider Practitioner Panel Meetings ▼ Help Step 2 The Participant needs to be registered in the System. Enter the Participant's name, or Participant ID number, into the search box. • If the Participant record is displayed, the Participant ID is already in the System. • The Participants name will appear in light blue (this is hyper-linked) click on name and the system will take you to Participants records. • If a 'Record not found' message is displayed, a new Participant record needs to be created. To do this, click on the Add Participant button.

What mandatory information do I need to enter in participant details?

- Name, address, date of birth
- NDIS Participant ID
- Primary Behaviour Support Practitioner
- Primary Disability
- Related Parties details email; phone number
- Aboriginal/Torres Strait Islander (ATSI)
- Culturally and Linguistically Diverse (CALD) field is required.
- Accommodation Setting

<u>Note</u>: Service Provider information will be pre-populated.

Step 3 Fill in a

Fill in all fields.

- NDIS Participant Details: fill in the participant details.
- Is this client covered under the COS agreement?: tick this box if the Participant is a non-NDIS client.
- If the participant is under the age of 18 years a VOOHC checkbox will appear.



Please note if the age entered is over 18 the checkbox will NOT appear

Step 4

• Branch List: tick the box next to the branch or branches which the Participant belongs to.

Primary Behaviour Support Practitioner: identify who the primary Practitioner is for the Participant. The system will now provide an alert if the primary Practitioner is no longer active in system. To resolve this issue select a new Primary Practitioner from the dropdown list.

Note: Keeping this field updated will enable the Primary Practitioner to initiate a RPA Submission.

If required, additional information can be added in the notes section. This is not a mandatory field.

Step 5

- Additional Information: Related parties, such as parents, guardians and carer contact details can be added by clicking on the field.

 + Add Related button. This is not a mandatory field.
- The remaining fields request demographic information. Note that the following fields are **mandatory**:
 - NDIA Region
 - Primary Disability
 - Aboriginal / Torres strait islander (ATSI)
 - Culturally and linguistically Diverse (CALD) field is required.
 - Accommodation setting



Alert

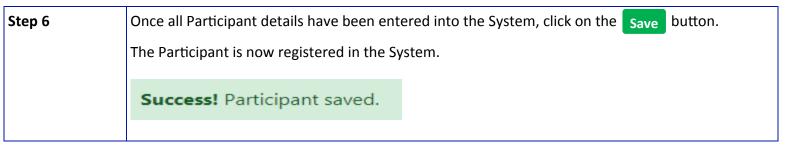
Please correct the following error(s)

1. The primary practitioner is not active in the system: please select a new primary practitioner.



You will not be able to move forward in the System until all mandatory fields are entered.

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To review Participant details, click on the Participant name hyperlink to open the Participant Details page.



BEST PRACTICE SUGGESTION

Add all Participants in the System first as it will be easier to find the participant and create an RPA submission. If a Participant is not found, add a Participant using the steps above.

Quick Reference Guides

Restrictive Practices Authorisation - Submission Process

Restrictive Practices Authorisation - Create a Participant Record

3.2 Creating an RPA Submission Form

Submission Status: Draft

3.2.1 How to start a Submission

Section 1 of the RPA Submission Form:

1. NDIS Participant Details Step 1 Navigate to 'Participant' in the menu bar. Home Participant RPA Submission Outcome Review Service Provider Practitioner Panel Meetings ▼ Help Step 2 Find the Participant's name. Enter the Participant's name, or Participant ID number, into the search box: • Click on the Participants name hyperlink. This will open the Participant Details page. • Click the Create RPA Form button to open a new RPA Form with a draft Submission ID number. • If you need to leave the form, you can click on the Save button and come back later.

Submission ID Number

Each RPA Form will have its own Submission ID number.

This number can be found in each section in the System, and used when searching within the System.

Quick Reference Guides

Restrictive Practices Authorisation— Create a new RPA Application

3.2 Creating an RPA Submission Form

Submission Status: Draft

3.2.2 RPA Submission commenced but not completed

Section 1 of the RPA Submission Form:

1. NDIS Participant Details Step 1 Navigate to 'RPA Submission' in the menu bar. Home Participant (RPA Submission) Outcome Review Service Provider Practitioner Panel Meetings ▼ Help Step 2 Search for the Participant by Form number (Submission ID number), their name, NDIS Participant ID number, or date of birth. The status of the RPA submission will be draft as the form has not been submitted. • Click on the Submssion ID. This will open the RPA submission form. The draft will open with: • Pre-populated Participant detail information. • Any information previously saved.

Quick Reference Guides

Restrictive Practices Authorisation— Create a new RPA Application

3.2 Creating an RPA Submission Form

Submission
Status: Draft

Section 2 of the RPA Submission Form:

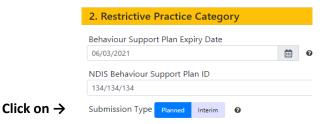
2. Restrictive Practice Category

Step 1	Enter the NDIS Commission's Behaviour Support ID number.						
	This number will be provided by the NDIS Commission when the Behaviour Support Plan is lodged by the registered NDIS service providers as required under the <i>National Disability Insurance Scheme (Restrictive Practices and Behaviour Support) Rules 2018</i> . Entering Behaviour support ID Number is now Mandatory in the system. Applicant will not be able to release the form unless this number has						
	been entered. Entering expiry date of plan is also Mandatory . Submission cannot be released until this date is entered.						
Step 2	Identify the type of submission required - either a Planned RPA Submission or an Interim RPA Submission.						

Planned Submission

A BSP is a plan that addresses the needs of the person identified as having complex behaviours of concern. The BSP contains evidence-informed strategies and seeks to improve the person's quality of life.

BSPs should be reviewed at a minimum of every 12 months.



Interim Submission

Where there has been a risk or critical incident, or there is a need for a rapid decision, Participants may have an immediate need for an interim BSP to minimise risk.



Provide incident details, if available, including Reference ID.

Section 3 of the RPA Submission Form:

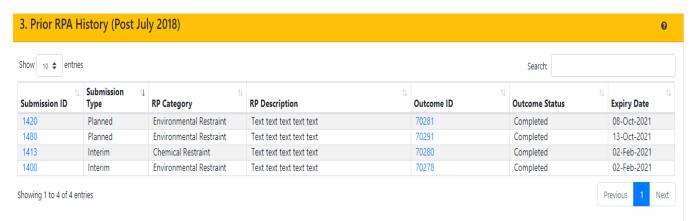
3. Prior RPA History (Post July 2018)

Prior RPA History will be blank for a Participants first RPA Submission.

This section will auto populate from the second RPA Form with all historical RPA submissions recorded since 1 July 2018.



Service Providers will be able to refer to the RPA History when completing a new RPA Form, and the Panel will also be able to refer to previous RPA submissions in their deliberations.



Clicking on Submission Id or Outcome ID will open up details of these submission or panel outcomes.

BEST PRACTICE SUGGESTION

Save

Keep the submission in *draft* by clicking on the save button until you ensure all information is included and filled out correctly, that all relevant documents are attached to the submission, and confirm all panel members are available before submitting the form to the RPA Panel for review.

Submission

Status: Draft

Section 4 of the RPA Submission Form:

4. Submission Accompanied By

This section allows for *all documents applicable* to the RPA submission to be uploaded in the System.

The BSP is to be uploaded to the System after it has been lodged with the NDIS Commission.



Mandatory Documents required for an RPA Submission



Planned RPA Submissions

- 1. Behaviour Support Plan
- 2. Functional Behavioural Analysis/Assessment
- 3. One Page Profile

Interim RPA Submissions

Interim Behaviour
 Support plan



See the following page for Additional Governance Requirements specific to restrictive practice categories.

A floating menu bar will appear to right of the submission. This contains quick links that will take you to each section of the submission. More items will appear as each section of the form is unlocked.

Quick Links Back to Top 1. Participant Details 2. Practice Category 3. History 4. Documents 5. Targeted Behaviour 6. Proposed Practices 7. Completed By 8. Consent 9. Endorsements 10. Panel Members

BEST PRACTICE SUGGESTION

Ensure all applicable documents are uploaded for RPA Panel Members to review, otherwise additional evidence may be requested or the Authorisation could be declined.

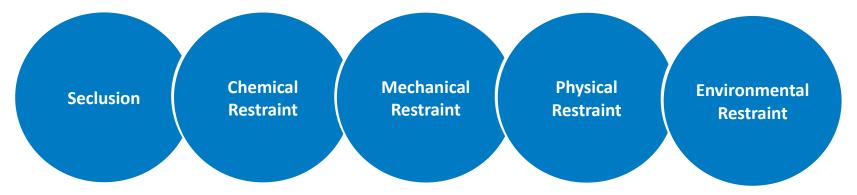


For a list of all applicable documents, refer to Appendix 2: Documents for RPA Submission.

3.2.3 Restrictive Practices Category — Additional Governance Requirements

Section 4 of the RPA Submission Form:

RPA Forms will not save unless the below governance requirements are included:



Seclusion

It is mandatory to include data on the use of Seclusion.

Chemical Restraint

Requires 3 mandatory documents:

- Medication Chart and/or PRN Protocol
- Medical Reports
- Information on side effects and symptoms of overdose.

Mechanical Restraint

Physical Restraint

It is mandatory to include data on the use of both Mechanical Restraint and Physical Restraint.

Environmental Restraint

No additional documents are required.



Section 5 of the RPA Submission Form:

5. Summary of Targeted Behaviour of Concern

This section is required to show the panel that the applicant is fully aware of what the behaviour of concern (BoC) is, the reasoning behind the behaviour and its impact.

Step 1	Click the + Add Behaviour of Concern button to document the BoC in the RPA Form.				
Step 2	Provide a summary of the BoC by completing the fields below:				
	Type: Choose from an extensive drop-down list. There is capacity within the System to add				
	BoCs that are not listed. Select Other (specify) and enter details of BoC.				
	Description of BoC: What is the BoC? How and when does the BoC present?				
	Background: This should explain the reasoning behind the behaviour—why the person				
	engages in the BoC.				
	Impact on quality of life: Provide a summary of how the BoC impacts on the person's quality				
	of life. What is it they miss out on?				
Identified issues/risks: Describe the risk of injury or harm posed to the person					

and/or others by the target behaviour of concern.



You cannot submit the RPA Form until fields are completed.

BEST PRACTICE SUGGESTION

There is no word limit – provide enough detail so Panel Members can make an informed decision.

Not enough detail in the submission could affect the RPA Outcome.

Section 5 of the RPA Submission Form continued:

5. Summary of Targeted Behaviour of Concern

Click on the Save button.
 Once saved, there is capacity within the System to Edit and add additional information.
 There is also the ability to Delete if incorrect information was entered.

→ All targeted BoC for the Participant can be added to the System at this point - there is no limit to the number of targeted BoCs that can be added. A target BoC is one that the restrictive practices is proposed to address.

If there is more than one behaviour targeted by the proposed practice, click on to add another BoC.

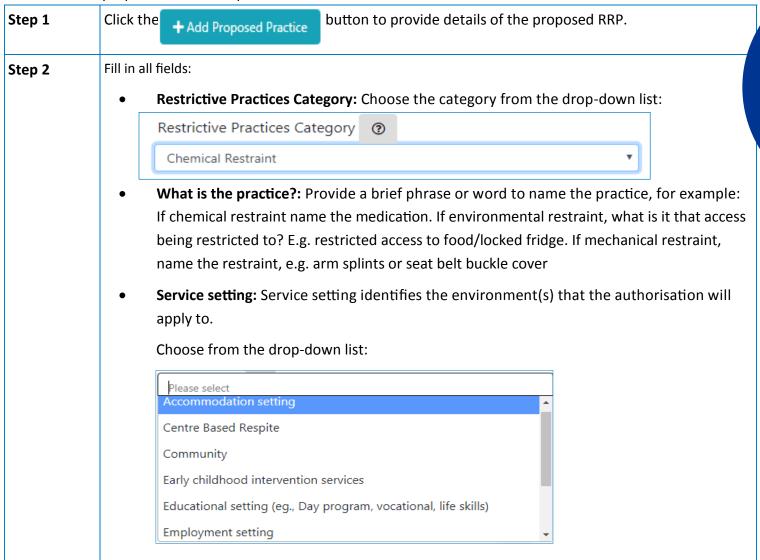




Section 6 of the RPA Submission Form:

6. Summary of Proposed Restrictive Practices

Each field in this section is mandatory and is required to show the panel that the applicant is fully aware of the details of each proposed restrictive practice.



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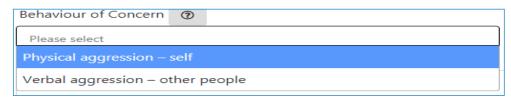
Each
Proposed Restrictive
Practice entered in
this section creates an
Outcome Summary for
the RPA Panel to
consider.

Section 6 of the RPA Submission continued:

Submission
Status: Draft

Step 3

Chose from the list of targeted BoC that have been pre-populated from the previous section.



Targeted BoCs can be grouped by choosing more than one in this field, if applicable. All fields in Section 5 are mandatory .

Step 4

Provide a summary in the fields below based on the proposed RRP for the selected BoC as documented in the BSP: Please note all fields are mandatory. Submission cannot be released until all are completed.

- Description of the proposed practice/strategy:
 - What is the proposed practice or strategy?
 - Where is the proposed practice or strategy to be implemented?
 - How will the proposed practice or strategy be implemented?
- Expected outcomes related to the proposed practice/strategy:
 - When the proposed practice or strategy is implemented, what is the expected result?
 - How does this link back to the Functional Behaviour Assessment?
- Rationale for the use of the proposed practice/strategy
 - Why is the proposed practice or strategy being implemented?



Each targeted BoC identified should be entered against at least 1 proposed restrictive practice.

If applicable, the same targeted BoC can be

BEST PRACTICE SUGGESTION

Providing a detailed summary shows the Panel that the applicant has a good understanding of the proposed practice.

3. The RPA Submission Process

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Submission

Status: Draft

Section 6 of the RPA Submission Form continued:

Step 4 (continued)

What less restrictive options were trialed?

• Information about other options trialed should be provided in order to determine if a practice is the least restrictive option. Additional documents can be attached in **section 4** where available.

How will restriction be applied?

- Describe how the practice will be carried out.
- What will be the impact of the practice (for the person and others)?
 - What is the negative impact of the practice on the person what right is being compromised?
- Behaviour support practitioner support/ staff training required
 - Identify what strategies will be required to implement the strategy effectively. At a minimum this should include training. Describe what this training will look like.
- Schedule of reviews for the proposed practice/strategy
 - Select from the dropdown box
- Notes:
 - Please enter relevant notes here.

Fadeout strategies

• Identify what strategies will be used to assist with reducing the frequency of the restricted practice as well as its elimination. If **no** fade out strategy is being proposed please provide a rationale for this this and the proposed length the strategy will be required.



There is no word limit – provide enough detail so Panel Members can make an informed decision.

Not enough detail in the submission could affect the RPA Outcome.

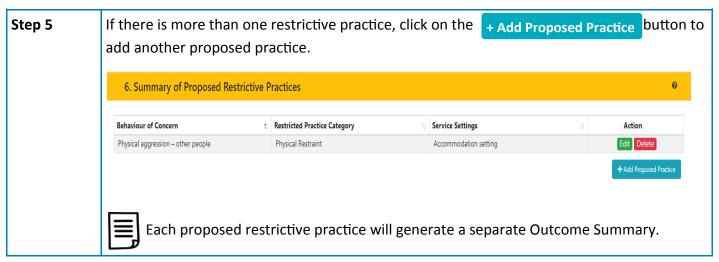


Avoid bundling of multiple practices. Each practice should have a separate outcome summary. This allows each practice to be assessed separately.



Submission
Status: Draft

Section 6 of the RPA Submission Form continued:



Reference Documents

Restrictive Practices Authorisation Policy

4. To Submit the RPA Submission Form

Submission
Status: Draft



Once Sections 1 - 6 are complete, clicking on Submit Form will open up the next 4 sections required to lodge the submission:

- To submit the form, click on the **Submit Form** button.
- You can continue to enter the next sections of the form and then click on the button.
- If edits are required to section 1 6 after the form has been submitted, you can click the Unsubmit button. This will 'unlock' the previous section and allow changes to be made.
- → Refer to **User Guide Part 3: Endorsement and Assigning Panel Members** for information on the next steps in the RPA Submission Form.

5. The Practitioner initiating the RPA Submission Form

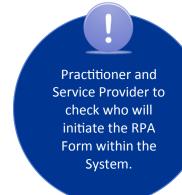
Submission
Status: Draft

Practitioners have the ability to initiate the RPA Submission Form within the System.

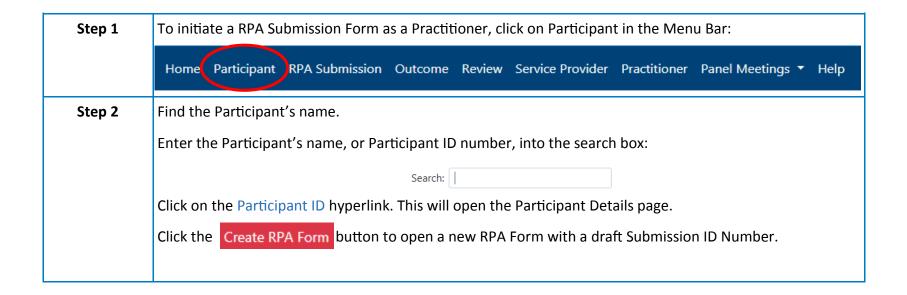


Before the Practitioner can initiate the RPA Form, the implementing Service Provider is required to record the Practitioner as the Primary Behaviour Support Practitioner when adding a Participant in the System:





5.1 The Practitioner commencing the RPA Form



Submission
Status: Draft

Step 3	Follow the steps in Section 3.2 of this Guide - Creating an RPA Submission Form.							
Step 4	The Practitioner can only complete sections 1 to 6 of the RPA Submission Form. Instead of having the option of clicking a 'Submit Form' button, the Practitioner will see a Validate Form button. Click this button when the Submission is complete. Then click the Send Notification button to send a notification to implementing provider that sections 1 –6 of the submission are ready to be progressed.							



The implementing Service Provider is responsible for submitting the RPA form.



The System will then generate a notification email to the person nominated as the Primary Contact for the Service Provider.

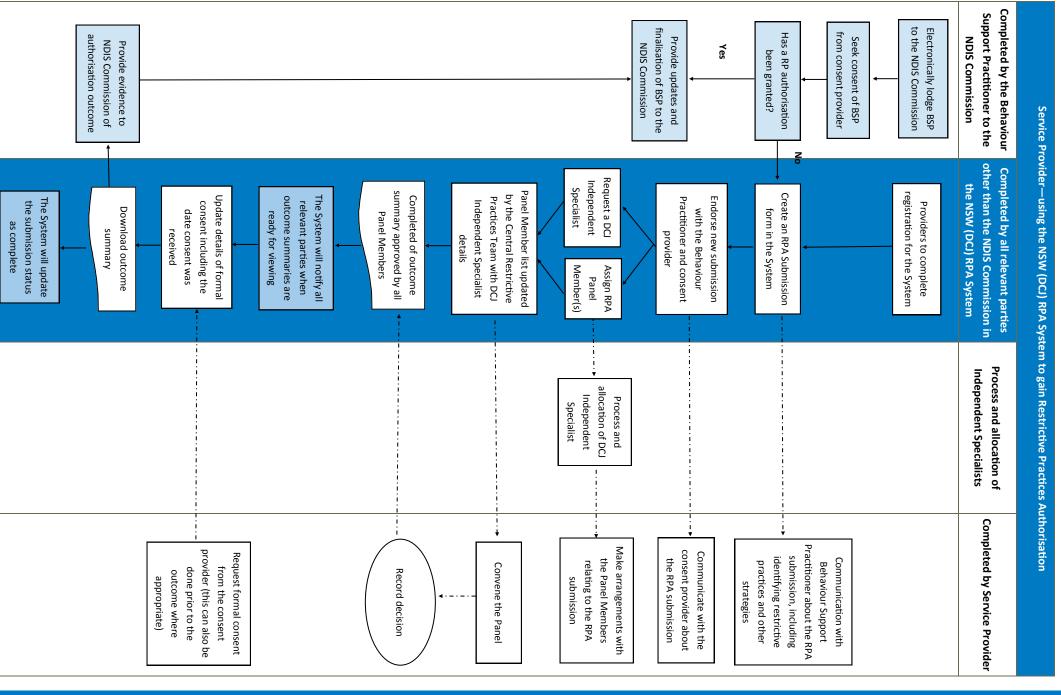


The Primary Contact will need to communicate that the RPA Submission can now be progressed by the implementing Service Provider.

The nominated applicant will then be able to complete Sections 7 to 10 of the RPA Submission Form.

→ Refer to User Guide Part 3: Endorsement and Assigning Panel Members

Appendix 1: Flow Chart: Using the NSW (DCJ) RPA System



Appendix 2: Documents applicable for an RPA submission

the following: Documents considered evidence for the use of RPA Panel Members include, but are not limited to,

			Behaviour Support plan	 Interim 	Consent	Interim RPA Submissions
 One Page Profile 	Analysis	Behavioural	Plan	 Behaviour Support 	Consent	Planned RPA Submissions
Behaviour Assessment ReportPRN Protocol	 Lifestyle Plan 	Training	 Evidence of Implementation 	Summary	 Data Collection 	Other documents you could consider including for all RPA Submissions
		 Court Order 	 Risk Assessment 	 Medication Chart 	 Medical Report 	consider including for

Environmental Restraint	Physical Restraint	Chemical Restraint Mechanical Restraint		Seclusion
 No additional documents are required 	 Restraint Register (This is the same as the data you have submitted to the NDIS Commission as a part of your reporting requirements) 	 Restraint Register (This is the same as the data you have submitted to the NDIS Commission as a part of your reporting requirements) 	 PRN Protocol and/or Medication Chart Medical Reports Information on side effects and symptoms of overdose 	 Seclusion Register (This is the same as the data you have submitted to the NDIS Commission as a part of your reporting requirements)

It is best practice to provide more than just the mandatory documents.

submission. Not enough detail in the submission could affect the RPA Outcome. You need to provide enough detail so Panel Members can make an informed decision about the

