

# Compliance with the NSW Carers (Recognition) Act 2010

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## Educational Strategies

Please outline any educational strategies that your agency has implemented in the last 12 months to: a) raise staff awareness of the Act, Carers Charter and carers and b) to ensure that staff reflect the principles of the Carers Charter in their work.

For example: educational modules and promotional materials developed.

(Can include anything related to awareness raising, forums, distribution of resources, more formal training and education provided either externally or internally, or any other related activities that your agency has undertaken. You can include relevant data if available. If required, please include a 'nil' response to each part of the question.)

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## Consultation and liaison with Carers

Please list any policies and initiatives that impact on carers that have been developed or implemented in the last 12 months. What processes are in place for consulting with carers and/or the organisation(s) that represent carers during the development of these initiatives?

(According to the Act your agency must consult with carers or bodies that represent carers on policy issues that affect carers. This can be from program level to strategic policy level. The level of consultation should reflect the degree of impact the policy will have on carers. All should be reported on briefly in this section. If required, please include a 'nil' response to each of the questions.)

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## Staff who are carers

Please outline:

a) how your human resource (HR) policies support your staff who are carers.

b) any changes you have made to HR policy or practice to improve this support.

(According to the Act, any HR policies that are developed or reviewed in the reporting period, insofar as they will impact on carers, should take into account the NSW Carers Charter. The Charter compels employers to take steps to support carers, therefore, please outline any policies or strategies undertaken in the past 12 months. You can include relevant data if available. If required, please include a 'nil' response to each of the questions.)