# **DCJ quarterly statistical report on services for children and young people**

This accessible text document provides an overview of the NSW Department of Communities and Justice (DCJ) child protection services quarterly data. It accompanies the [interactive dashboard](https://public.tableau.com/profile/facs.statistics#!/vizhome/FACSquarterlystatisticalreportonservicesforchildrenandyoungpeople/Dashboard1), published on the Department’s website.

## January – March 2019 quarterly overview

Services to children and young people data are grouped into three main themes and each theme include charts presenting service delivery results in this quarter.

1. **Responding to child and young person concern reports**
	* Chart 1: Child and young person concern **contacts** by mandatory reporters
	* Chart 2: Child and young person concern **reports**
	* Chart 3: Child and young person concern **reports** from mandatory reporters
	* Chart 4: Children and young people involved in concern reports
	* Chart 5: Risk of significant harm (ROSH) **reports** by primary helpline assessed issue
	* Chart 6: ROSH **reports** by response priority
	* Chart 7: Children and young people involved in ROSH reports by Aboriginality
2. **Stable and nurturing environments for children and young people**.
	* Chart 1: Children and young people in out-of-home care (OOHC) with fewer than three placements as at quarter end
	* Chart 2: Number of children and young people on Guardianship Orders by Aboriginality and age group
	* Chart 3: Aboriginal children and young people in OOHC placed with a relative or an Aboriginal carer as at 30 June
3. **Keeping children and young people safe**
	* Chart 1: Children and young people entering OOHC by age at entry
	* Chart 2: Children and young people exiting OOHC by age at exit
	* Chart 3: Children and young people in statutory OOHC by Aboriginality and placement providers as at quarter end
	* Chart 4: Children and young people in OOHC by placement type as at quarter end

## 1. Responding to child and young person concern reports

* **The DCJ Child Protection Helpline** received 31,908 child and young person contacts in the quarter. Compared to the same quarter last year of 24,332 contacts, there was an increase of 31.1 per cent.
* These 31,908 child and young person contacts equated to 92,679 **child and young person concern reports** for this quarter.
* **Mandatory reporters** accounted for 77.7 per cent or 71,984 of all child and young person concern reports in this quarter.
* The number of **children and young people involved in concern reports** was 51,843 in the quarter. Compared to the same quarter last year of 40,200 children and young people, there was an increase of 28.1 per cent.
* The number of **ROSH reports** made to the DCJ Child Protection Helpline was 52,864 in the quarter. Compared to the same quarter last year of 37,735 ROSH reports, there was an increase of 40.1 per cent.
* For all **ROSH reports** reported in the quarter, 10,947 reports were classified as requiring a response in less than 24 hours, 20,816 reports were classified as requiring a response in less than 72 hours, and 20,230 reports were classified as requiring a response in less than 10 days.
* The number of children and young people involved in **ROSH reports** was 36,681 in the quarter. Compared to the same quarter last year of 28,205 children and young people, there was an increase of 30.1 per cent or 8,476 children and young people.

## 2. Stable and nurturing environments for children and young people

* The total number of **children and young people in OOHC with fewer than three placements** were 11,148 at the quarter end. This is equal to a decrease of 1.2 per cent or 135 children and young people from the end of the last quarter. Compared to the same quarter end last year of 11,312 children and young people, there was a decrease of 164 children and young people.
* The total number of **children and young people on guardianship orders** was 2,988 at the quarter end. This is equal to an increase of 1.4 per cent or 41 children and young people from the end of the last quarter. Compared to the same quarter end last year of 2,800 children and young people, there was an increase of 188 children and young people on guardianship orders or 6.7 per cent.
* For 2,988 children and young people on guardianship orders as at 31 March 2019, 33.5 per cent or 1,000 were Aboriginal children and young people.
* 74 per cent of Aboriginal children and young people in OOHC were placed with a relative or an Aboriginal carer as at 31 March 2019.

## 3. Keeping children and young people safe

* The number of **children and young people entering OOHC** was 501 in the quarter. Compared to the same quarter last year of 518 children and young people entering care, there was a decrease of 3.3 per cent or 17 children and young people.
* The number of **children and young people exiting OOHC** was 532 in the quarter. This is equal to a decrease of 12.1 per cent or 73 children and young people from the last quarter. Compared to the same quarter last year of 598 children and young people exiting OOHC, there was a decrease of 11.0 per cent or 66 children and young people.
* The number of **children and young people in statutory OOHC** was 14,326 as at 31 March 2019. Of these 14,326 children and young people, 39.8 per cent or 5,708 were Aboriginal children and young people.
* The total number of children and young people in OOHC was 17,162 as at 31 March 2019. This is equal to a decrease of 1.7 per cent from the same quarter end last year of 17,458.

## Endnotes

Every effort has been made to ensure this document meets DCJ Website Accessibility Policy. More information on the Policy can be found on the [DCJ Website Accessibility Page](https://www.facs.nsw.gov.au/accessibility/facs-website-policy). We continue to improve accessibility to let all users access our information easily.

To view key DCJ performance data, visit [our Statistics Page.](https://www.facs.nsw.gov.au/resources/statistics)