

FACS statistics quarterly report summary

This accessible text document provides an overview of Family and Community Services (FACS) child protection services quarterly data. It accompanies the [interactive dashboard](#), published on the FACS website.

January – March 2017 quarterly overview

Services to children and young people data are grouped into three main themes:

1. **Responding to child and young person concern reports** – data on mandatory reporters and concern reports made to the NSW Child Protection Helpline.
2. **Stable and nurturing environments for children and young people** – data related to out-of-home care (OoHC) placements, guardianship orders, placement of Aboriginal children and young people with extended family.
3. **Keeping children and young people safe** – data related to children and young people exiting OoHC, children and young people in statutory OoHC, OoHC placement types, and the age of children and young people entering OoHC.

1. Responding to child and young person concern reports

- **FACS' Helpline** received 33,326 contacts in the quarter. This is equal to a rise of 1.9 per cent from the last quarter. Compared to the same quarter last year, the increase was 9.1 per cent.
- These contacts equated to 75,408 **child and young person concern reports** for this quarter. Of these reports, 55.0% met the ROSH threshold and 19.3% were forwarded for information/action. For 25.7%, it was determined that no response was required.

- **Mandatory reporters** accounted for 77.2 per cent or 58,189 of all concern reports in this quarter.
- The number of **children and young people involved in concern reports** was 43,057 in the quarter. This is equal to an increase of 2.7 per cent from the last quarter. Compared to the same quarter last year of 39,346 children and young people, there was a rise of 9.4 per cent.
- The number of **Risk of Significant Harm (ROSH) reports** was 41,438 in the quarter. This is equal to an increase of 2.9 per cent from the last quarter. Compared to the same quarter last year of 34,727 ROSH reports, there was an increase of 19.3 per cent.
- For all **ROSH reports**, 23.5 per cent or 9,714 were classified as requiring a response in less than 24 hours, 38.6 per cent or 16,020 were classified as requiring a response in less than 72 hours, and 37.9 per cent or 15,702 were classified as requiring a response in less than 10 days.
- The number of children and young people involved in **ROSH reports** was 29,733 in the quarter. This is equal to an increase of 1.8 per cent from the last quarter. Compared to the same quarter last year of 25,971 children and young people, there was an increase of 14.5 per cent.
- The total number of **children and young people who had received a completed face-to-face assessment** was 8,071 in the quarter. This is equal to an increase of 7.1 per cent from the last quarter. Compared to the same quarter last year of 7,062 children and young people, the increase was 14.3 per cent.

2. Stable and nurturing environments for children and young people

- The total number of **children and young people in OoHC with fewer than three placements** were 11,849 at the quarter end. This is equal to a decrease of 0.9 per cent or 102 children and young people from the end of the last quarter. Compared to the same quarter end last year of

11,800 children and young people, there was an increase of 49 children and young people or 0.4 per cent.

- The total number of **children and young people on guardianship orders** was 2,584 at the quarter end. This is equal to an increase of 1 per cent or 25 children and young people from the end of the last quarter. Compared to the same quarter end last year of 2,484 children and young people, there was an increase of 100 children and young people on guardianship orders or 4.0 per cent.
- For 2,584 **children and young people on guardianship orders** as at 30 March 2017, 33.0 per cent or 852 were Aboriginal.
- 78.2 per cent of **Aboriginal children and young people** were placed with an Aboriginal carer as at 31 March 2017.
- The number of **vulnerable families participating in the Brighter Futures prevention program** was 2,648 as at 31 March 2017. This is equal to a drop of 1.2 per cent or 32 families compared to the last quarter end. Compared to the same quarter end last year of 2,812 families, there was a decrease of 164 families or 5.8 per cent.
- Of the 2,648 **families participating in Brighter Futures** as at 31 March 2017, 32.6 per cent or 863 were Aboriginal.
- The number of **children participating in the Brighter Futures prevention program** was 6,439 as at 31 March 2017, which is equivalent to an increase of 0.8 per cent or 51 children compared to the last quarter end. Compared to the same quarter end last year of 6,705 children, there was a decrease of 266 children or 4.0 per cent.
- Of the 6,439 **children participating in Brighter Futures** as at 31 March 2017, 34.8 per cent or 2,240 were Aboriginal.

3. Keeping children and young people safe

- The number of **children and young people entering OoHC** was 686 in the quarter. This is equal to a decrease of 5.1 per cent or 37 children from the last quarter. Compared to the same quarter last year of 959 children and young people entering care, the decrease was 28.5 per cent or 273 children and young people.
- The number of **children and young people exiting OoHC** was 704 in the quarter. This is equal to an increase of 4.3 per cent or 29 children from the last quarter. Compared to the same quarter last year of 599 children and young people entering care, the increase was 17.5 per cent or 105 children and young people.
- The number of **children and young people participating in Intensive Family Preservation services** was 951 this quarter. This is equal to an increase of 5.3 per cent from the last quarter. Of these 951 children and young people, 31.5 per cent or 300 were Aboriginal.
- The number of **children and young people in statutory OoHC** was 15,325 as at 31 March 2017. Of these 15,325 children, 38.0 per cent were Aboriginal.
- The total number of **children and young people in OoHC** (which includes statutory plus other) was 18,909 as at 31 March 2017. This is equal to an increase of 1.8 per cent from the same quarter end last year of 18,568. Of those 18,909 children in OoHC, 48.6 per cent were in relative or Aboriginal kinship care, 41.8 per cent were in foster care, 3.5 per cent were in residential care, 3.1 per cent were living with parents, and 3.0 per cent had other care arrangements.



Endnotes

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To view key FACS Performance data, visit the [FACS Statistics Page](#).