



DCJ Quarterly Statistical Report on Services for Children and Young People - July-September 2024



Quarter to display

[Text Version](#)

[Child Protection quarterly dashboard prior 2022-23](#)

Early Intervention	Child Protection - Reports	Child Protection - Children and young people	OOHC - Keeping children and young people safe	OOHC - Stable and nurturing environments
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Targeted Early Intervention (TEI) services - year to date (YTD) data

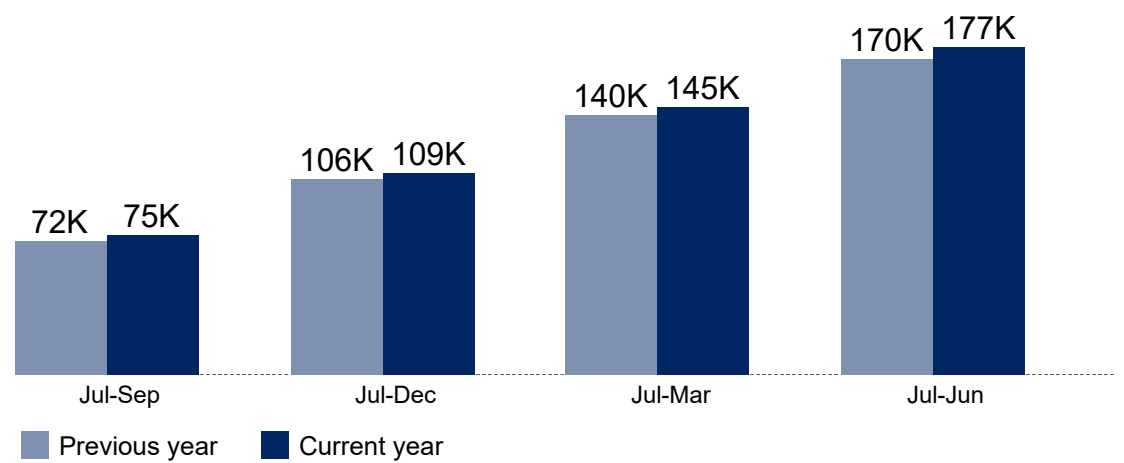


How many **individual clients** were seen in TEI from the first day of the financial year to the end of the quarter?

There were approximately **177K** individual clients who received TEI services from 1 July 2023 to 30 June 2024.

When compared with the same period in the previous year of **170K** individual clients who received TEI services, this is an increase of approximately **7K**.

Chart 1: TEI - Individual clients seen (YTD)

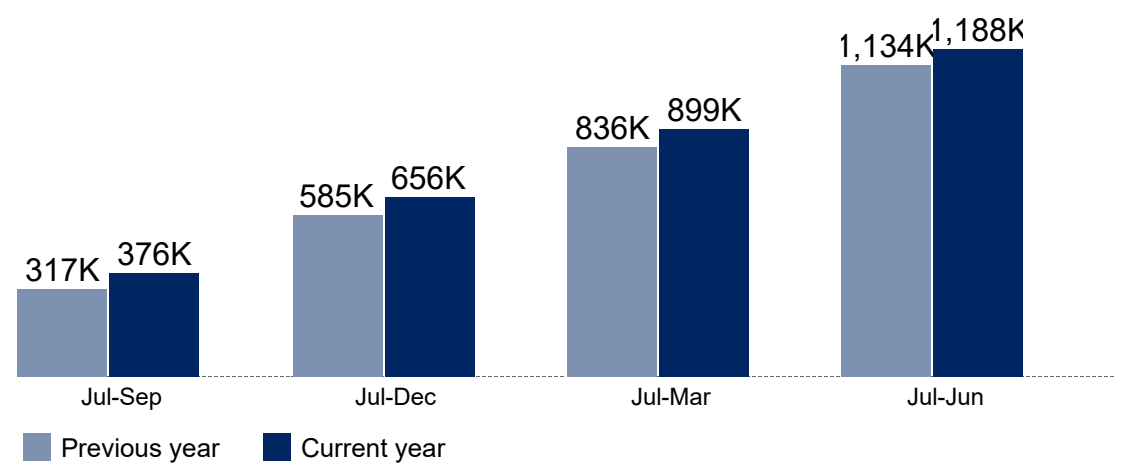


How many **group clients** were seen in TEI from the first day of the financial year to the end of the quarter?

There were approximately **1,188K** group clients who received TEI services from 1 July 2023 to 30 June 2024.

When compared with the same period in the previous year of **1,134K** group clients who received TEI services, this is an increase of approximately **55K**.

Chart 2: TEI - Group clients seen (YTD)

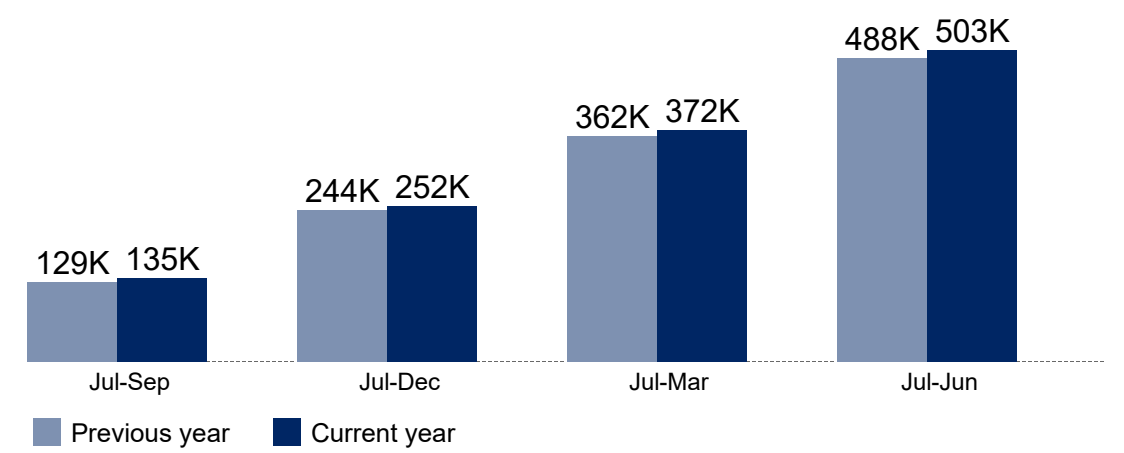


How many **total sessions** were delivered to individual clients in TEI from the first day of the financial year to the end of the quarter?

There were approximately **503K** TEI sessions delivered to individual clients from 1 July 2023 to 30 June 2024.

When compared with the same period in the previous year of **488K** TEI sessions delivered to individual clients, this is an increase of approximately **15K**.

Chart 3: TEI - Total sessions delivered (YTD)



Accuracy of Indigenous Status Data: this product includes data disaggregated by Aboriginal and Torres Strait Islander status. Prior to considering the data it is necessary that you read, understand and apply the data quality statement supplied. Please follow the link provided to better understand the factors that impact upon the quality of the Aboriginal data. (Indigenous Status and Aboriginal Status is used interchangeably in most data collections and in many collections Aboriginal Status includes Torres Strait Islander).

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Note on data ageing: Data ageing refers to the requirement of a time lag in extracting data for reporting to accommodate the time between when a service activity occurs and when it is entered into a client system. The time lag is determined by the minimum amount of time for data to be sufficiently complete in the source system to be accurately reported. For example, caseworkers who see families in the community are not able to enter data in real time, so a period of time is allowed for that data to be entered. Data is typically aged for two months before extraction. As such there is a minimum of two and a half month lag between the end of a reporting period and the availability of finalised data. For example data for the reporting quarter ending 30 June will not be published until end 30 September at the earliest.

Notes:

1. Data on Targeted Early Intervention (TEI) Services from the Department of Social Security (DSS) DataExchange (DEX) platform was first reported in the September 2020 Caseworker Dashboard.
2. Finalised data on Targeted Early Intervention (TEI) services is available 6 monthly. Consequently from 2022-23, YTD Q1 data will be reported at the same time that YTD Q2 data is reported. Similarly YTD Q3 data will be reported at the same time that YTD Q4 data are reported.
3. TEI data for 2020-21 can be accessed [here](#).

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Child and young person concern reports



Child and young person concern reports received from reporter agencies and how these reports were classified

A total of **104,687** child and young person concern reports were received in the July to September 2024 quarter. Of these concern reports reported in the quarter,

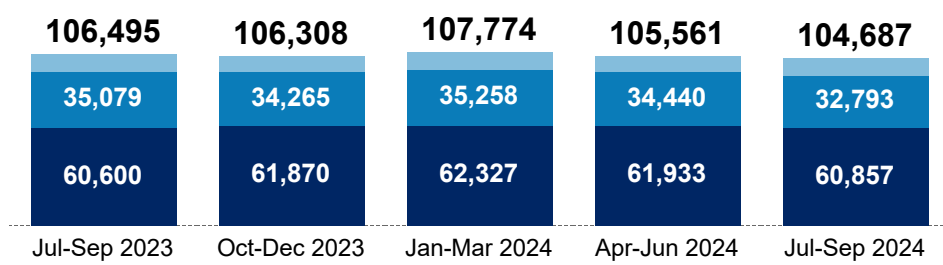
- **58.1%** met the risk of significant harm (ROSH) threshold,
- **31.3%** were assessed as not meeting the ROSH threshold, and
- **10.5%** were classified as other.

Reporter Agency
All

Reporter Type
All

Helpline Assessment Outcome
All

Chart 1: Child and young person **concern reports**



Meeting ROSH threshold Not meeting ROSH threshold Other



What were the **primary Helpline assessed issues** reported from **mandatory reporter** agencies?

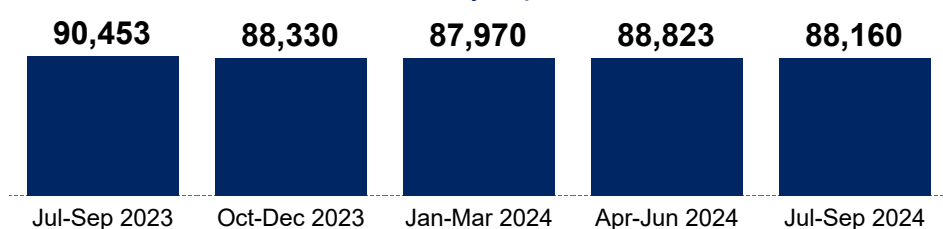
The DCJ Child Protection Helpline received **88,160** child and young person concern reports in the July to September 2024 quarter.

Reporter Agency
All

Reporter Type
All

Primary Helpline Assessed Issue
All

Chart 2: Child and young person **concern reports** from mandatory reporters



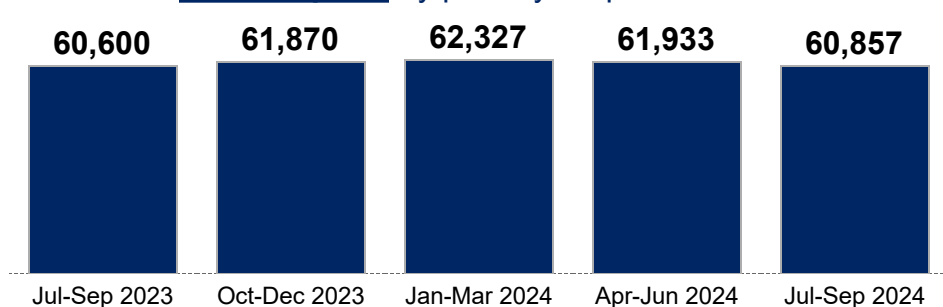
Assessment of child and young person concern reports to determine if they meet the **statutory ROSH threshold**

There were **60,857** ROSH reports in the July to September 2024 quarter. This is equivalent to a decrease of **1.7%** from the previous quarter.

Compared with the same quarter last year of **60,600**, this represents a growth of **0.4%**.

Primary Helpline Assessed Issue
All

Chart 3: **ROSH reports** by primary Helpline assessed issue



Determining a response time for **ROSH reports** from mandatory and non-mandatory reporters

Of the 60,857 ROSH reports reported to the DCJ Child Protection Helpline in this quarter,

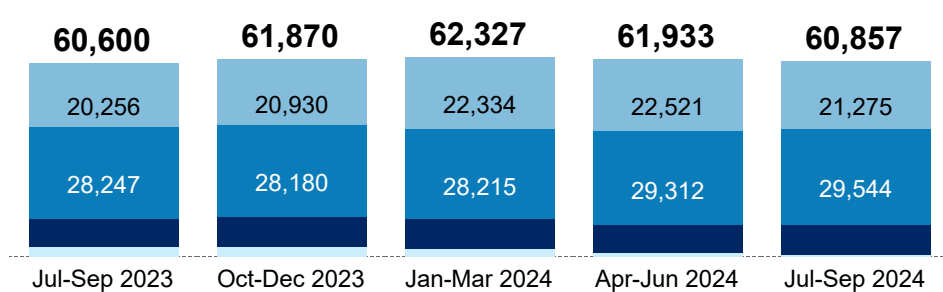
- 9,639** reports were classified as requiring a response in 24 hours
- 29,544** reports were classified as requiring a response in 72 hours
- 21,275** reports were classified as requiring a response in 10 days.

Reporter Agency
All

Reporter Type
All

Response Priority
All

Chart 4: **ROSH reports** by response priority



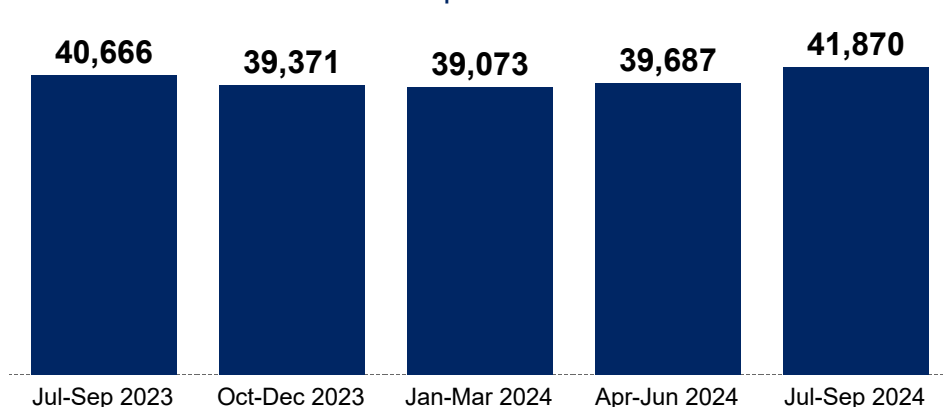
< 10 days < 72 hours < 24 hours Other/ NA



Child and young person **contacts** by mandatory reporters to the DCJ Child Protection Helpline

The DCJ Child Protection Helpline received **41,870** child and young person contacts in the July to September 2024 quarter. This represents an increase of **5.5%** or **2,183** contacts, when compared with the previous quarter. Compared with the same quarter last year of **40,666**, this is an increase of **3.0%** or **1,204** contacts.

Chart 5: Child and young person concern **contacts** by mandatory reporters



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Notes:

1. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status of **Not Stated**.
2. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
3. NP: Not published.

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Children and young people involved in concern reports

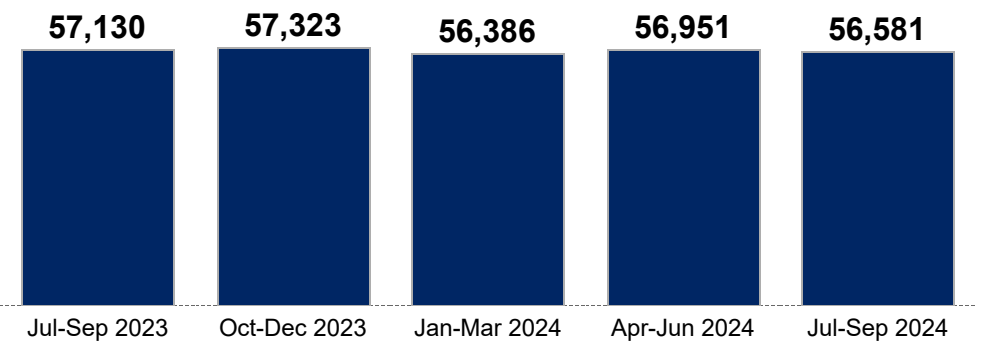


How many **children and young people** were involved in child and young person **concern reports** during the quarter?

There were **56,581** children and young people involved in concern reports in the July to September 2024 quarter, a decrease of **0.6%** from the previous quarter.

When compared with the same quarter in the previous year of **57,130**, this is a decrease of **1.0%**.

Chart 1: **Children and young people** involved in concern reports



How many **children and young people** were involved in **ROSH reports** during the quarter?

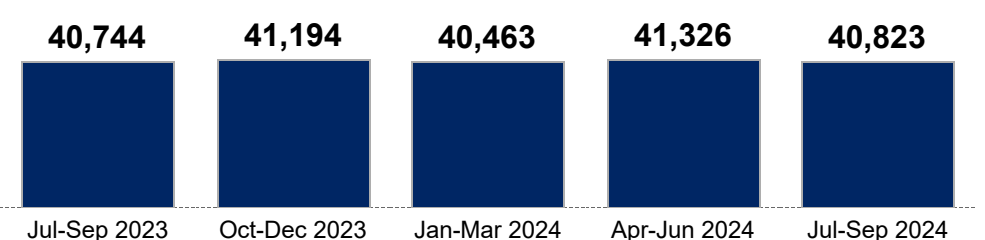
A total of **40,823** children and young people involved in ROSH reports in NSW in the July to September 2024 quarter. This translates to a decline of **1.2%** from the previous quarter.

When compared with the same quarter in the previous year of **40,744**, this is an increase of **0.2%** or **79** children and young people.

Aboriginality
All

District
All

Chart 2: **Children and young people** involved in **ROSH reports**² during the quarter



How many **children and young people** were **seen** by a DCJ caseworker during the quarter?

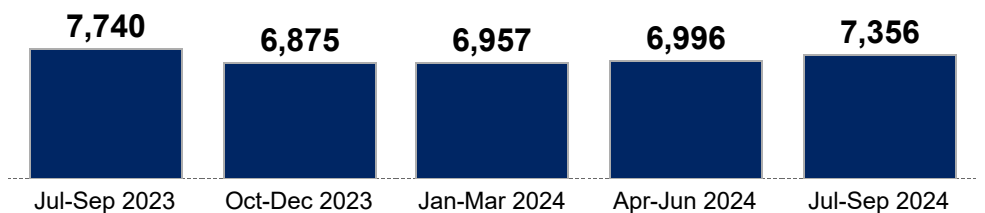
A total of **7,356** children and young people involved in ROSH reports who were seen by a DCJ caseworker in NSW in the July to September 2024 quarter. This represents a rise of **5.1%** from the previous quarter.

When compared with the same quarter in the previous year of **7,740**, this is a decrease of **5.0%** or **384** children and young people.

Aboriginality
All

District
All

Chart 3: **Children and young people** involved in ROSH reports during the quarter who were seen³



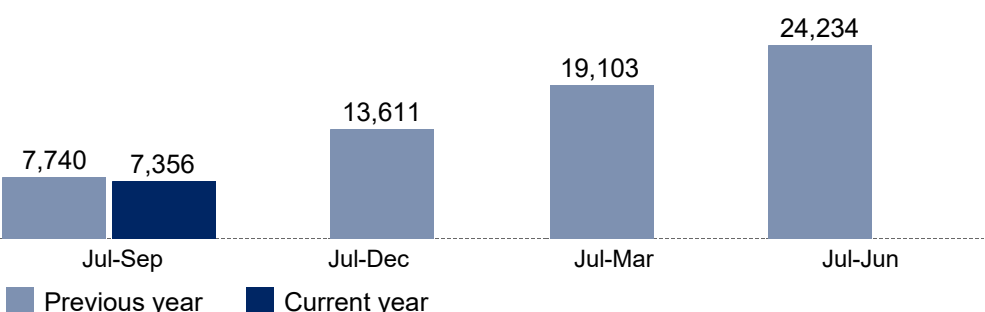
How many **children and young people** were **seen** by a DCJ caseworker from the first day of the financial year to the end of the quarter?

A total of **7,356** children and young people involved in ROSH reports who were seen by a DCJ caseworker from July 2024 to September 2024.

When compared with the same period in the previous year of **7,740** children and young people, this is a decrease of **384** children and young people who were seen by a DCJ caseworker.

Aboriginality
All

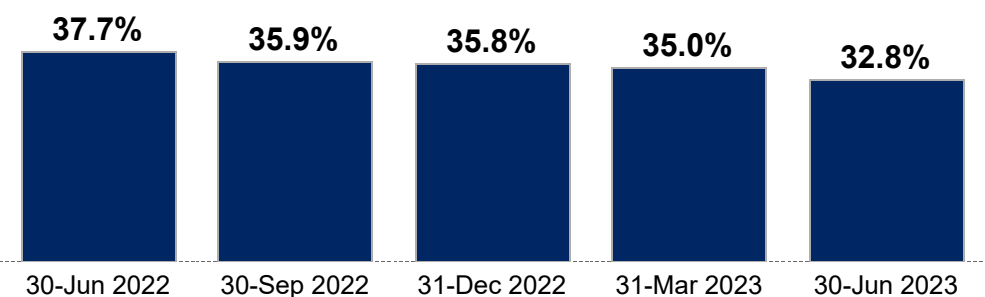
Chart 4: **Children and young people** involved in ROSH reports who were seen YTD



What is the percentage of children and young people re-reported at ROSH within 12 months of case plan closure **by the end of the quarter**⁴?

By 30 June 2023, **32.8%** of children and young people were re-reported at ROSH within 12 months of case plan closure (Target 32.3% by June 2023).

Chart 5: **Children and young people** re-reported within 12 months of case plan closure by the end of the quarter⁴



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Notes:

1. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status of **Not Stated**.
2. Prior to 2022-23, District in the **Children and young people involved in ROSH report** measure refer to the District of the **first** ROSH during the quarter. From Q1 2022-23, District is updated to be the sub-cohort of children seen only to align with the Children Seen measure.
3. District in **Children Seen** measure refers to District associated with the ROSH report during the reporting period that had the earliest submitted Safety/Alternative Assessment.
4. Based on the cohort of children who had closed cases during the 12 month period with case closure reasons of either (i) *case plan goal achieved* OR (ii) *no further intervention required*. These children are followed up for 12 months following care closure to determine what proportion is reported within that 12 month follow up period ending the last day of the reported quarter.
5. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
6. NP: Not published.

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Keeping children and young people safe

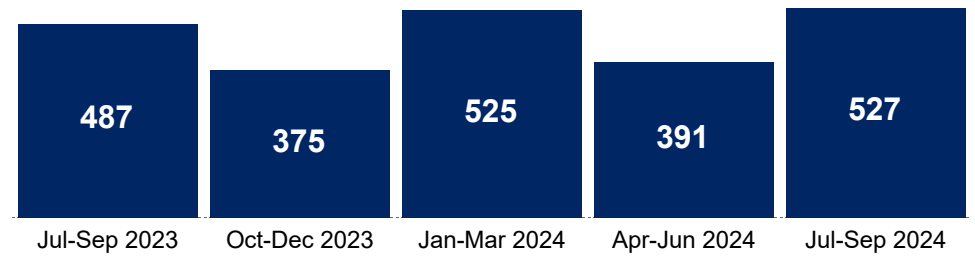
Children and young people entering care during the quarter

A total of **527** children and young people entered OOHC in the July to September 2024 quarter. This translates to a rise of **34.8%** or **136** children and young people, when compared with the previous quarter.

When compared with the same quarter last year of **487** children and young people entering care, this is an increase of **8.2%** or **40** children and young people.

Age at entry
All

Chart 1: Children and young people entering OOHC⁴ by age at entry



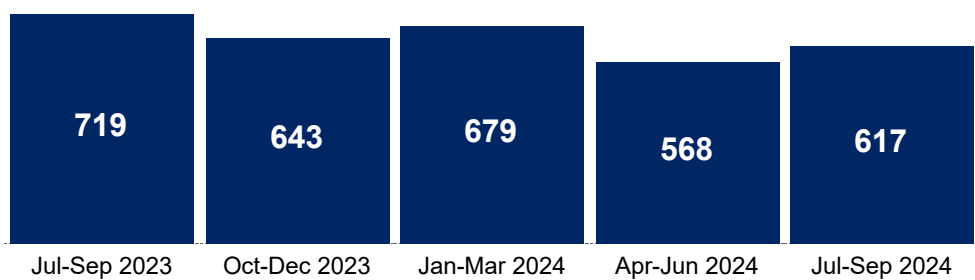
How many children and young people exited OOHC during the quarter?

There were **617** children and young people exiting OOHC in the July to September 2024 quarter. This is an increase of **8.6%** or **49** children and young people from the previous quarter.

Compared with the same quarter last year of **719** children and young people exiting OOHC, this is a decrease of **14.2%** or **102** children and young people.

Age at exit
All

Chart 2: Children and young people exiting OOHC⁴ by age at exit



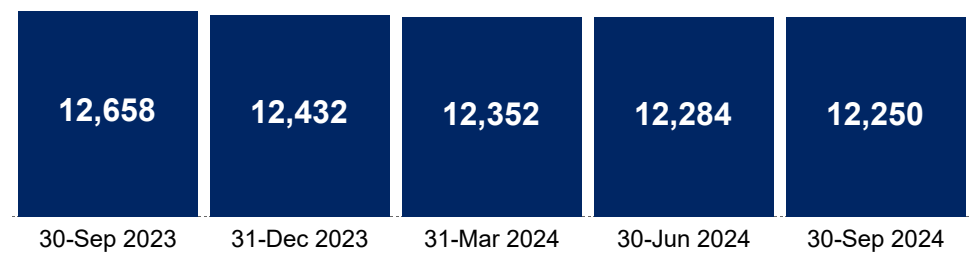
Children and young people in need of care and protection by case management responsibility

There were **12,250** children and young people in statutory OOHC at 30 September 2024.

Aboriginality
All

Case management responsibility
All

Chart 3: Children and young people in statutory OOHC⁴ by Aboriginality and case management responsibility at quarter end

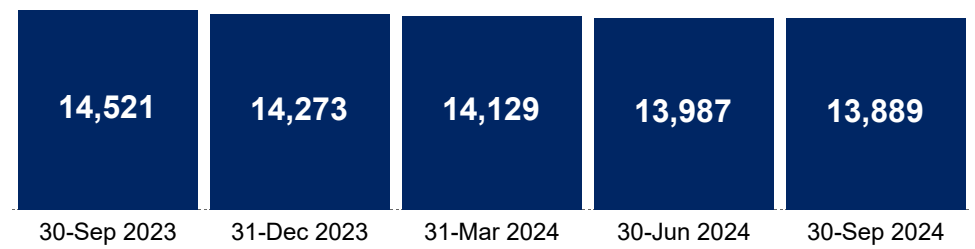


District of children and young people in need of care and protection

At 30 September 2024, a total of **13,889** children and young people were in OOHC in NSW. This means a decrease of **4.4%**, when compared with **14,521** reported at the same quarter end last year.

District
All

Chart 4: Children and young people in OOHC⁴ by DCJ district at quarter end



Placement of children and young people in need of care and protection

At 30 September 2024, a total of **13,889** children and young people were in OOHC in NSW. This means a decrease of **4.4%**, when compared with **14,521** reported at the same quarter end last year.

Placement Type
All

Chart 5: Children and young people in OOHC⁴ by placement type at quarter end



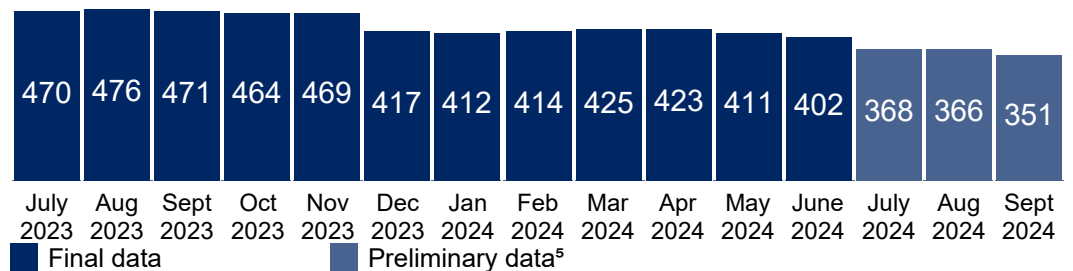
Children and young people in High Cost Emergency Arrangements (HCEA)

There were **351** children and young people in HCEA at the end of Sept 2024. This is a decrease of **12.7%** or **51** children and young people when compared with the end of the previous quarter. Compared with the same quarter end last year, the result is a decrease of **25.5%** or **120** children and young people.

Aboriginality
All

Placement type
All

Chart 6: Children and young people in HCEA⁴ at month end

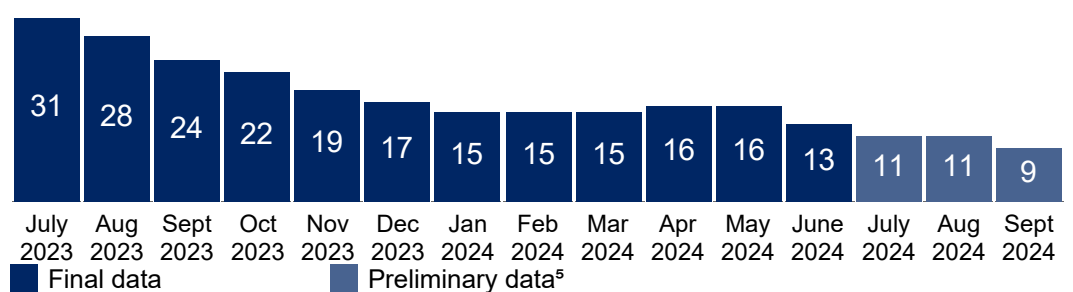


Children and young people in Special OOHC

There were **9** children and young people in Special OOHC at the end of Sept 2024. This is a decrease of **30.8%** or **4** children and young people when compared with the end of the previous quarter. Compared with the same quarter end last year, the result is a decrease of **62.5%** or **15** children and young people.

Aboriginality
All

Chart 7: Children and young people in Special OOHC⁴ at month end



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2. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
3. NP: Not published.
4. [View definitions of specific forms of out-of-home care.](#)
5. Data for the latest financial year will be updated until the end of the financial year to ensure accurate reporting, which may mean numbers change slightly. This is denoted by "Preliminary data".

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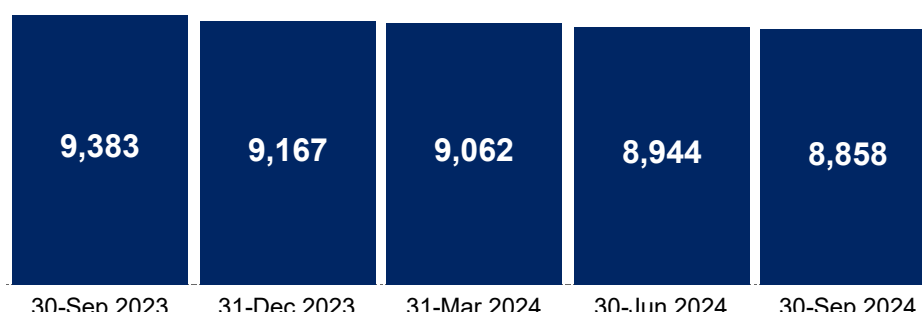
Stable and nurturing environments for children and young people

Better placements and matching for children and young people in care

At 30 September 2024, there were **8,858** children and young people in OOHC with fewer than three placements.

This is equivalent to a decrease of **1.0%** or **86** children and young people from the end of the previous quarter.

Chart 1: Children and young people in OOHC⁴ with fewer than three placements at quarter end



Alternate permanent placement solutions for children and young people in need of care and protection

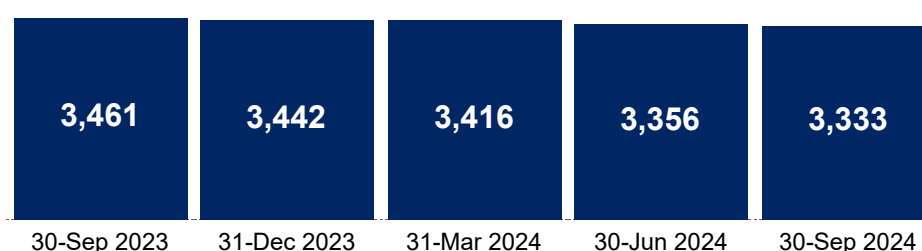
A total of **3,333** children and young people were on Guardianship Orders at 30 September 2024.

This is equivalent to a decrease of **0.7%** or **23** children and young people from the end of the previous quarter.

Age group
All

Aboriginality
All children and young people

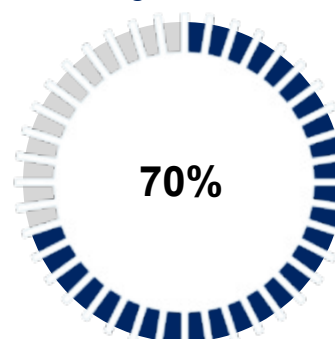
Chart 2: Number of children and young people on Guardianship Orders by Aboriginality and age group



Placement of Aboriginal children and young people with extended family

At 30 September 2024, **70%** of Aboriginal children and young people in care were placed with an Aboriginal or non-Aboriginal relative or an Aboriginal carer.

Chart 3: Aboriginal children and young people in OOHC⁴ placed with a relative or an Aboriginal carer - 30 September 2024



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