

Decision timeframes

Administrative & Equal Opportunity and Occupational Divisions

The following information explains when you can expect to receive the decision in a case heard before NCAT's Administrative & Equal Opportunity Division and Occupational Division.

When can I expect a decision in my case?

In some cases, the Tribunal gives its decision and reasons for decision at the end of the hearing.

In other cases, especially if they are complicated or difficult, the Tribunal needs more time to consider the evidence, the submissions and the law before it can give a decision. In these cases, at the end of the hearing, the Tribunal says its decision is 'reserved'. This means it will give you its decision later.

If the Tribunal does not give its decision at the end of the hearing, when will it give its decision?

This depends on the type of decision and the type of hearing.

- **If the decision is *not* a final decision but is about a step or issue in the case** – usually, the Tribunal gives its decision and reasons for decision within 1 month.
- **If the decision is a final decision in a case heard by *one* Member** – usually, the Tribunal gives its decision and reasons for decision within 2 months.
- **If the decision is a final decision in a case heard by *two or more* Members** – usually, the Tribunal gives its decision and reasons for decision within 3 months.

The Tribunal may give its decision faster – especially if there is some urgency.

The Tribunal may take longer in some cases.

What can I do if the Tribunal does not give its decision within the usual time?

You can:

- Ask the Registry when the Tribunal will give its decision. The contact details for NCAT Registries are found on the NCAT website at www.ncat.nsw.gov.au.
- If the decision is overdue, the Registry will ask the Tribunal for the decision date. The Registry will not tell the Tribunal who asked for the decision date.
- The Registry will then tell you and any other parties when the Tribunal expects to give its decision.

Where can I get information or help?

NCAT 1300 006 228 | www.ncat.nsw.gov.au

Interpreter Service (TIS) 13 14 50

National Relay Service for TTY users 13 36 77