

Apology Letter Bank

This service gives a victim of crime an opportunity to receive a letter of apology from a person who was sentenced in NSW for the offence.

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Submission

The person responsible for the crime submits a letter of apology to the Restorative Justice Service.

Review

Restorative Justice staff review the letter to make sure it is eligible, safe, and appropriate. If not, they will contact the person responsible to discuss how it can be revised.

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Banked

Once the letter is suitable, it will be held by the Restorative Justice Service in a secure location.

Enquiry

A victim of crime can ask if a letter to them is in the Bank. If the victim is deceased or a minor, then a family member can ask instead.

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Receipt

If there is a letter, the victim can ask for it to be forwarded to them without the offender's knowledge. If there is no letter, the victim can ask to be informed if a letter does arrive.

Reply

If the victim wishes, they may reply to the letter of apology through the Restorative Justice Service.

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Contact Information

Please contact us if you would like to know more about taking part in the Apology Letter Bank service.



Phone Number

02 8688 0567



E-mail Address

restorative.justice@dcj.nsw.gov.au



Web Page

www.dcj.nsw.gov.au/restorative-justice



Postal Address

Locked Bag 5111
Parramatta NSW 2124

The NSW Department of Communities and Justice is responsible for managing the Restorative Justice Service.

This Service has been operating since 1999, and all the Facilitators have received specialised training.