

CSNSW Victims Register

CSNSW Victims Register Factsheet

Are you a victim of a crime?

If the person who harmed you is serving a sentence in NSW, you may be able to:

- find out their release date, or if they escape or die during their sentence
- have your say if they are being considered for parole (if eligible).

If this sounds like something you need, the Victims Register can help.

What is the Victims Register?

The Victims Register provides information to victims of adult offenders who are serving a sentence in New South Wales.

By registering with us, you can receive updates to support you to plan for the offender's release. Our team is dedicated to delivering support sensitively and according to your needs.

Who can register?

You can register if:

- you are the direct victim of the offence
- you are a family representative of a victim who has died due to the offence
- you care for a victim who is under 18 or has a legal incapacity
- you are a nominee of the victim (if the direct victim is already registered).

The offender must be:

- an adult found guilty of a crime against you or someone in your care; and
- serving a sentence in NSW under the supervision of Corrective Services NSW (CSNSW).

This includes offenders who are:

- in prison
- on parole
- on an intensive correction order for a personal violence offence, or
- on a detention or supervision order issued by the Supreme Court.

You may still be eligible if:

- the offender is serving a Commonwealth sentence
- the offence happened in another state or territory
- you reside in another state, territory or country
- the offender has been serving the sentence for some time
- the offender has already been released on parole
- you can show that your safety is at risk due to a connection to the offender.

What information can you receive?

We can tell you:

- the offender's sentence and custody details
- if they are considered for unescorted leave or parole (if eligible)
- if their parole is revoked
- if they escape from custody
- if they die while serving a sentence
- when they are due to be released.

We can also support you to make submissions for parole or unescorted leave considerations.

We cannot tell you about:

- unrelated charges or sentences
- the offender's medical and psychological history
- the offender's location once they are released from custody
- transfers between Correctional Centres or to a medical facility
- immigration matters.

The Victims Register acts in accordance with Part 16 of the *Crimes (Administration of Sentences) Act 1999*



How long will I be registered?

Your registration will stay active until the offender finishes their sentence for the offence against you.

Your registration may end if:

- you ask us to close it
- the offender dies or moves interstate or overseas
- their conviction is overturned or quashed
- you share for public dissemination information released to you by the Victims Register.

What happens after I apply?

We will aim to process your application within 10 business days.

We may contact other agencies to verify your information or contact you for further information if required.

Once your registration has been processed, we will let you know whether you have been registered or if you are ineligible. If you are registered, we will give you information about the offender.



Need an interpreter?

Call the Translating and Interpreting Service **13 14 50** (free call)

Ask them to call the CSNSW **Victims Register** on (02) 8688 0555

Would you like to register?

Please contact us, we are available to help you Mon-Fri 9am-5pm

Phone: **02 8688 0555** or

Email: victims.register@correctiveservices.nsw.gov.au



For more information, please visit our website:

<https://correctiveservices.dcj.nsw.gov.au/support/victim-support.html>